



THE SERVICE
COMPANIES

in partnership with

CIRQUE DU SOLEIL
ECHO™

Welcome to the circus! Please read thoroughly and ensure submission of availability.

Customer Service Positions Expectations

As you all know these are all customer service positions, and our interactions with customers make a lasting impact. Please remember to always be communicative, professional, and approachable in all guest interactions. A warm smile, and excellent customer service skills go a long way in ensuring positive experience for everyone.

Company Overview

TSC is a third-party company that provides staff for our client at this location. We do not manage the site. All payroll, attendance, and schedule details will be handled by the TSC team listed below. Please only direct questions about job duties and expectations to your Cirque training supervisor as they do not handle payroll, attendance, or scheduling.

Communication:

For any questions other than job duties, you can reach out to us as a group using email hsecho@theservicecompanies.com, or shared text number 833.327.4896

Joshua Slaton
Onsite Supervisor
joshua.slaton@theservicecompanies.com
415-802-2543 (not textable)

Justin Rozzi Remote Support justin.rozzi@theservicecompanies.com 415-550-2777	Adam Guerra Remote Support adam.guerra@theservicecompanies.com 562-774-8974
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Location: Oracle Park Lot A, 74 Mission Rock Street, San Francisco, CA 94158

Employee entrance and exit: Gate 1 (Mission Rock St/Terry A. Francis Blvd)

Note: There is no employee parking available. You will need to arrange your own transportation. Public transportation is the best option. If you choose to park in surrounding area, please read any signage to ensure not parking in unauthorized locations.