

Re: Extra Servers**Anthony Ferrari** <aferrari@salesforce.com>

Wed 9/11/2019 1:37 PM

To: Ariel Hasbun <ariel@acrobatoutsourcing.com>**Cc:** Rodney Schick <rschick@salesforce.com>

Hi Ariel,

Not a problem, and Thank you very much.

I want to confirm we also had Bill and Amy here for an event yesterday 09.10.19 from 4pm till 9pm, could i ask that those hours be entered for this week as well, please.

Cheers,

A.J. Ferrari

Mobile : 415-622-5826**Ohana Kitchen Manager | Salesforce**

On Wed, Sep 11, 2019 at 12:57 PM Ariel Hasbun <ariel@acrobatoutsourcing.com> wrote:

Hello Anthony,

Apologies as I was out yesterday. I manually entered Aimee's shift for Monday with the correct hours and have processed that on my end.

Hope you have a great day!

Best,

Ariel Hasbun
Operations Manager

The Service Companies
665 3rd St - Suite 415 | San Francisco, CA 94107

O: 415.373.1218 **M:** 510.421.1405

E: ariel.hasbun@[theservicecompanies.com](mailto:ariel.hasbun@theservicecompanies.com)

If you are placing a last-minute order or calling off a shift, please call our 24-hour answering service at (800) 236-2276 ext. 2207



From: Anthony Ferrari <aferrari@salesforce.com>
Sent: Monday, September 9, 2019 4:22 PM
To: Ariel Hasbun <ariel@acrobatoutsourcing.com>
Cc: Rodney Schick <rschick@salesforce.com>
Subject: Re: Extra Servers

Hi Ariel,

Thanks for all your help getting everything updated in your system for us today, Both Amy and Bill were here today 09.09 from 10am -3pm.

Also i need to update that they will BOTH be working with us again tomorrow 09.10 from 4pm - 9pm if I could ask you to update the system on your side again. Thank you very much.

Cheers,

A.J. Ferrari

Mobile : 415-622-5826

Ohana Kitchen Manager | Salesforce

On Mon, Sep 9, 2019 at 7:12 AM Ariel Hasbun <ariel@acrobatoutsourcing.com> wrote:

Hello Rodney,

Thank you for reaching out. I have added the additional shifts. I am unsure if Will can use his pin today because we need overnight for the system to add the shift in when it integrates at 12pm. Since our office was closed yesterday, I just added it now. Either yourself or Bill can confirm his hours after today and I will manually confirm them.

Best,

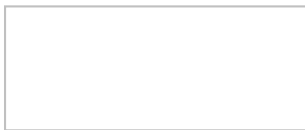
Ariel Hasbun
Operations Manager

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2276 ext. 2207



From: Rodney Schick <rschick@salesforce.com>
Sent: Sunday, September 8, 2019 3:06 PM
To: Ariel Hasbun <ariel@acrobatoutsourcing.com>
Cc: AJ Ferrari <aferrari@salesforce.com>
Subject: Extra Servers

Hey Ariel,

I've got Bill McCloskey coming in from 10am-3pm on Monday and 4pm - 9pm on Tuesday this week.

Also Aimee Ollman from 10am - 3pm on Tuesday. They'll sign in with their normal PIN but wasn't sure if you needed to open a shift for them to be able to do that. Thanks Hope you had a great weekend.

Rodney

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