

RE: (External) The Service Companies

Jana Acosta <Jana.Acosta@centerplate.com>

Thu 9/29/2022 12:45 PM

To: Brigitte Tribble <Brigitte.Tribble@theservicecompanies.com>; Michelle Horne <Michelle.Horne@theservicecompanies.com>

Cc: Michael Hagerty <Michael.Hagerty@centerplate.com>

VALIDATE: 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

Yes, this is great. Thank you.

[@Michelle Horne](#) Chef Michael submitted a request recently for the dates of 10/8-10/13 and we would like to update that request to "Line Cook".

Thanks again,
Jana

From: Brigitte Tribble <Brigitte.Tribble@theservicecompanies.com>

Sent: Thursday, September 29, 2022 12:39 PM

To: Jana Acosta <Jana.Acosta@centerplate.com>

Cc: Michelle Horne <Michelle.Horne@theservicecompanies.com>

Subject: Re: (External) The Service Companies

Hi Jana-

We can do that. We can have a separate rate for a basic prep cook and a different rate for a line cook (that line cook would be the experienced cook you are looking for). We can make this effective starting Monday if that works for you. I added a line cook rate. Let me know if that works.

Prep Cook \$28.75

Line Cook \$31

Dishwasher \$26.50

Server \$29.50

Bartender (non-tipped): \$31

Concessionaires (non-tipped): \$29.50

Brigitte Tribble

Senior Vice President, Hospitality Services

The Service Companies

2900 Monarch Lakes Boulevard - Suite 202 | Miramar, FL 33027

M: 510.460.0172

E: Brigitte.tribble@theservicecompanies.com

theservicecompanies.com

From: Jana Acosta <Jana.Acosta@centerplate.com>
Sent: Thursday, September 29, 2022 12:30 PM
To: Brigitte Tribble <Brigitte.Tribble@theservicecompanies.com>
Cc: Michelle Horne <Michelle.Horne@theservicecompanies.com>
Subject: RE: (External) The Service Companies

VALIDATE: 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

Good Afternoon Brigitte,

Yes, we agree to these increases. I am including Michelle on this email, because she was speaking to my Executive Chef today about creating a "Cook" position that would pay higher than the prep cook position we already have. We would probably need to list out the qualifications that would differentiate the two positions and justify the higher rate of pay?

Please let me know the effective date of this increase and it will need to be reflected on our invoices accordingly.

Thank you,
Jana

Jana Acosta

General Manager at Centerplate, a Sodexo Company
Exclusive Caterer to SAFE Credit Union Convention Center & Performing Arts Center & Memorial Auditorium
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E: jana.acosta@centerplate.com

From: Brigitte Tribble <Brigitte.Tribble@theservicecompanies.com>
Sent: Friday, September 23, 2022 9:27 AM
To: Jana Acosta <Jana.Acosta@centerplate.com>
Subject: (External) The Service Companies

CAUTION: This email is from an EXTERNAL source. Ensure you trust this sender before clicking on any links or attachments.

Hello-

I hope you are doing well. We wanted to approach you about raising your bill rate so that we can pay our staff a higher pay rate. We have not adjusted your rate since 2020 and pay rates have increased multiple times since then. Would you be open to the following bill rates? This will allow us to pay our employees rates that will entice them to work at your location.

Prep Cook \$28.75
Dishwasher \$26.50
Server \$29.50

Bartender (non-tipped): \$31
Concessionaires (non-tipped): \$29.50

Please let me know your thoughts. We are excited to continue our partnership through the busy season!

Brigitte Tribble

Senior Vice President, Hospitality Services

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E: Brigitte.tribble@theservicecompanies.com

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