

Re: Worst experience today with you guys! Levy Stadium (austistic client)

Christyann Maulupe

Sat 8/10/2019 1:46 PM

To: Arash Parsa <arashparsa007@gmail.com>

Cc: Jared Sablan <jared@acrobatoutsourcing.com>; McKenna Brewer <mckenna@acrobatoutsourcing.com>

Hello Arash,

We accept your resignation and sorry you feel like that.

I understand you are angry, but please bow out professionally and gracefully and do not bash the employees who work hard for our company, and the managers who work hard for these employees. It's fine if you are not a great fit, but the way you leave a company stays with them.

And no, it's not a fact. Let me reiterate one more time before you go: you will not be paid for getting lost. You are only paid for the time you worked.

Thanks again and Good luck in your future ,

**Christyann Maulupe**

Operations Manager

Acrobat Outsourcing  
1871 The Alameda, Suite 110  
San Jose Ca 95126

**M:** (408) 316-9545

If you are an employee calling off, please call 1-800-236-2276 ext 2207



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**From:** Arash Parsa <arashparsa007@gmail.com>

**Sent:** Saturday, August 10, 2019 1:40 PM

**To:** Christyann Maulupe <christyann@acrobatoutsourcing.com>

**Subject:** Re: Worst experience today with you guys! Levy Stadium (austistic client)

No threats just facts. I don't need to beg for the money you guys pay or run around trying to find a parking lot hidden in the middle of nowhere! You guys are great for people who are desperate for work

Waste of my time and money and gas. Did you even think about what you cost me today? Your organization. Not just you. You all treated me horribly today.

Sent from my iPhone

On Aug 10, 2019, at 1:36 PM, Christyann Maulupe <[christyann@acrobatoutsourcing.com](mailto:christyann@acrobatoutsourcing.com)> wrote:

Hello Arash,

I received your frustrating email about how you were able to get lost with clear directions. Please do not blame my staff for you getting lost as we sent clear directions on how to arrive seamlessly.

Clearly, you did not follow the correct directions because there is no shuttle that takes you to the lot. This was mentioned over and over again in all confirmation emails as well as directions and parking pass to the event at no cost to you.

You will NOT threaten us to be paid because of your inability to follow directions. You will also NOT be demand payment for time that was not worked.

Take responsibility for yourself. You were lost because you do not follow clear directions provided to you.

On Friday's, my team and I meet to discuss employee status. Due to your behavioral misconduct, consider your profile under review. We will let you know soon on the status of your employment with Acrobat Outsourcing.

Thank you,

**Christyann Maulupe**  
Operations Manager

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**From:** Jared Sablan <[jared@acrobatoutsourcing.com](mailto:jared@acrobatoutsourcing.com)>

**Sent:** Saturday, August 10, 2019 1:19 PM

**To:** Christyann Maulupe <[christyann@acrobatoutsourcing.com](mailto:christyann@acrobatoutsourcing.com)>; McKenna Brewer  
<[mckenna@acrobatoutsourcing.com](mailto:mckenna@acrobatoutsourcing.com)>

**Subject:** Fwd: Worst experience today with you guys! Levy Stadium (austistic client)

Jared Sablan  
Regional Manager: Northern California and Seattle  
Acrobat Outsourcing  
O: 415-431-8826 Ext 1  
M: 415-786-0591  
E: [jared@acrobatoutsourcing.com](mailto:jared@acrobatoutsourcing.com)

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**From:** Jared Sablan

**Sent:** Saturday, August 10, 2019 1:19:38 PM

**To:** Christyann Maulupe <[christyann@acrobatoutsourcing.com](mailto:christyann@acrobatoutsourcing.com)>

**Subject:** Fwd: Worst experience today with you guys! Levy Stadium (austistic client)

Jared Sablan  
Regional Manager: Northern California and Seattle  
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E: [jared@acrobatoutsourcing.com](mailto:jared@acrobatoutsourcing.com)

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**From:** Arash Parsa <[aparsa@ucsc.edu](mailto:aparsa@ucsc.edu)>

**Sent:** Saturday, August 10, 2019 1:11:51 PM

**To:** Jared Sablan <[jared@acrobatoutsourcing.com](mailto:jared@acrobatoutsourcing.com)>

**Subject:** Worst experience today with you guys! Levy Stadium (austistic client)

Today was just about the most unsettling and emotionally turbulent day I have had in a while: the organizational structure of the Levy stadium event was the reason I arrived late to work.

I arrived here at 12:20 only to be sent around Santa Clara in the wrong place. Only now I arrived at parking to be late to work. I appreciate if you guys do not count this against me. Today is really difficult and I am questioning working with you guys again. Terrible experience! Because of you guys I was late. Little to no direction of how to get to the parking. Absolute mess! I am so furious with everyone at this event today. Currently I am waiting in the lot just to get to work using shuttle.

I better get paid for today's work.

Thank you.

Arash