



Jaime Barnhart <jbarnhart@dropbox.com>

Juan Galvez

14 messages

Anna Shova <ashova@dropbox.com>

Tue, Sep 17, 2019 at 3:16 PM

To: Jaime Barnhart <jbarnhart@dropbox.com>, Claudia Revelo-Lee <claudia.revelo-lee@theservicecompanies.com>

Cc: TuckShopOps <tuckshopops@dropbox.com>, SF Ops Team <sfops@acrobatoutsourcing.com>

Hi Jaime and Claudia!

I was not expected to write it today, but I have to share and bring to your attention. Juan Galvez saying that he is going to the restroom and after disappearing for 15 and 20 minutes. We caught him few times only today.

Last situation :

He left working station around 2:50pm saying that heading to the restroom, now its 3:15pm he did not come back yet and at 3:15 pm his shift ending.

Can we talk with him tomorrow about this please! If he continues acting like this we will be considering find replacement for him

Thank you,
Any

--

Anna Shova**Food and Beverage Operations Coordinator**ashova@dropbox.com**1800 Owens Street, San Francisco**

Jaime Barnhart <jbarnhart@dropbox.com>

Tue, Sep 17, 2019 at 3:20 PM

To: Anna Shova <ashova@dropbox.com>

Cc: Claudia Revelo-Lee <claudia.revelo-lee@theservicecompanies.com>, TuckShopOps <tuckshopops@dropbox.com>, SF Ops Team <sfops@acrobatoutsourcing.com>

Hello Any,

Thank you for these details, I can definitely check in with Juan in regards to this tomorrow. With cases that involve restrooms usage, we like to first check in and ensure that is it not a medical issue and that if it is, that we obtain the necessary medical documents to excuse these restroom trips. Otherwise, I will allow Juan to tell me what his excuses are for taking these extended restroom breaks and I will follow up upon checking in with him.

What would be a good time to do this tomorrow?

Thank you,

Jaime Barnhart

Onsite Supervisor at Dropbox

Acrobat Outsourcing

665 Third Street, Suite 415 | San Francisco, CA 94107

C: 415-590-0384 O: 415-431-8826 ext 1**E: Jaime@acrobatoutsourcing.com**



ACROBAT OUTSOURCING
TSC GROUP

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Anna Shova <ashova@dropbox.com>

Tue, Sep 17, 2019 at 3:23 PM

To: Jaime Barnhart <jbarnhart@dropbox.com>

Cc: Claudia Revelo-Lee <claudia.revelo-lee@theservicecompanies.com>, TuckShopOps <tuckshopops@dropbox.com>, SF Ops Team <sfops@acrobatoutsourcing.com>

Sounds good to me!

Let's check in if he has any specific medical excuses. If not let's follow up then about work ethic, responsibilities.

Thank you,
Any

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Jaime Barnhart <jbarnhart@dropbox.com>

Tue, Sep 17, 2019 at 4:33 PM

To: Anna Shova <ashova@dropbox.com>

Cc: Claudia Revelo-Lee <claudia.revelo-lee@theservicecompanies.com>, TuckShopOps <tuckshopops@dropbox.com>, SF Ops Team <sfops@acrobatoutsourcing.com>

Hello Anna,

Sounds good, is there a certain time that works best to pull Juan tomorrow after I arrive?

Thank you,

Jaime Barnhart

Onsite Supervisor at Dropbox

Acrobat Outsourcing
665 Third Street, Suite 415 | San Francisco, CA 94107

C: 415-590-0384 O: 415-431-8826 ext 1

E: Jaime@acrobatoutsourcing.com



ACROBAT OUTSOURCING
TSC GROUP

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Anna Shova <ashova@dropbox.com>

Tue, Sep 17, 2019 at 4:36 PM

To: Jaime Barnhart <jbarnhart@dropbox.com>

Cc: Claudia Revelo-Lee <claudia.revelo-lee@theservicecompanies.com>, SF Ops Team <sfops@acrobatoutsourcing.com>, TuckShopOps <tuckshopops@dropbox.com>

Jaime ,

Please anytime besides 9:30-10:30 or 12-2:30pm(busy service time)

Thank you,
Any
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Jaime Barnhart <jbarnhart@dropbox.com> Tue, Sep 17, 2019 at 5:45 PM
To: Anna Shova <ashova@dropbox.com>
Cc: Claudia Revelo-Lee <claudia.revelo-lee@theservicecompanies.com>, SF Ops Team <sfops@acrobatoutsourcing.com>, TuckShopOps <tuckshopops@dropbox.com>

Hello Anna,

Got it, I will most likely pull him at 11:30am.

Thank you,

Jaime Barnhart
Onsite Supervisor at Dropbox

Acrobat Outsourcing
665 Third Street, Suite 415 | San Francisco, CA 94107

C: 415-590-0384 O: 415-431-8826 ext 1
E: Jaime@acrobatoutsourcing.com



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Anna Shova <ashova@dropbox.com> Thu, Sep 19, 2019 at 8:22 AM
To: Jaime Barnhart <jbarnhart@dropbox.com>
Cc: Claudia Revelo-Lee <claudia.revelo-lee@theservicecompanies.com>, SF Ops Team <sfops@acrobatoutsourcing.com>, TuckShopOps <tuckshopops@dropbox.com>

Good morning Jaime and Claudia!

Juan is back today. Please catch up with him about taking long breaks going to the restrooms, I caught him today being on the phone.

Jaime, I would like to remind Juan about his job responsibilities

- Polishing
- Cleaning
- Organizing

His position is very much dedicated to polishing he needs to understand that and accepted. If he feels bored - we will have different conversation. But would be nice to remind him

Thank you all for great assistance !
Any
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Claudia Revelo-Lee <claudia.revelo-lee@theservicecompanies.com> Thu, Sep 19, 2019 at 8:28 AM
To: Anna Shova <Ashova@dropbox.com>, Jaime Barnhart <jbarnhart@dropbox.com>
Cc: SF Ops Team <sfops@acrobatoutsourcing.com>, TuckShopOps <tuckshopops@dropbox.com>

Good morning Anya,

When would be a good window of time for Jaime to do the coaching?

Best,

Claudia Revelo-Lee
Onsite Coordinator at Dropbox

The Service Companies
1800 Owens Street, San Francisco, CA, 94158

C: 415-265-0798 O: 415-431-8826 ext 1
E: claudia.revelo-lee@theservicecompanies.com



From: Anna Shova <ashova@dropbox.com>
Sent: Thursday, September 19, 2019 8:22 AM
To: Jaime Barnhart <jbarnhart@dropbox.com>
Cc: Claudia Revelo-Lee <claudia.revelo-lee@theservicecompanies.com>; SF Ops Team <sfops@acrobatoutsourcing.com>; TuckShopOps <tuckshopops@dropbox.com>
Subject: Re: Juan Galvez

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Claudia Revelo-Lee <claudia.revelo-lee@theservicecompanies.com> Thu, Sep 19, 2019 at 8:33 AM
To: Anna Shova <Ashova@dropbox.com>, Jaime Barnhart <jbarnhart@dropbox.com>
Cc: SF Ops Team <sfops@acrobatoutsourcing.com>, TuckShopOps <tuckshopops@dropbox.com>

Apologizes, I did not realize that a time was already set aside for this.

Claudia Revelo-Lee
Onsite Coordinator at Dropbox

The Service Companies
1800 Owens Street, San Francisco, CA, 94158

C: 415-265-0798 O: 415-431-8826 ext 1
E: claudia.revelo-lee@theservicecompanies.com



From: Claudia Revelo-Lee <claudia.revelo-lee@theservicecompanies.com>
Sent: Thursday, September 19, 2019 8:28 AM
To: Anna Shova <Ashova@dropbox.com>; Jaime Barnhart <jbarnhart@dropbox.com>
Cc: SF Ops Team <sfops@acrobatoutsourcing.com>; TuckShopOps <tuckshopops@dropbox.com>
Subject: Re: Juan Galvez

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Anna Shova <ashova@dropbox.com>

Thu, Sep 19, 2019 at 8:37 AM

To: Claudia Revelo-Lee <claudia.revelo-lee@theservicecompanies.com>

Cc: Jaime Barnhart <jbarnhart@dropbox.com>, SF Ops Team <sfops@acrobatoutsourcing.com>, TuckShopOps <tuckshopops@dropbox.com>

No problem, thank you!

Any

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To unsubscribe from this group and stop receiving emails from it, send an email to tuckshopops+unsubscribe@dropbox.com.

To view this discussion on the web visit <https://groups.google.com/a/dropbox.com/d/msgid/tuckshopops/BYAPR01MB4037A080878E8294746918A0CF890%40BYAPR01MB4037.prod.exchangelabs.com>.

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Jaime Barnhart <jbarnhart@dropbox.com>

Thu, Sep 19, 2019 at 11:53 AM

To: Anna Shova <ashova@dropbox.com>

Cc: Claudia Revelo-Lee <claudia.revelo-lee@theservicecompanies.com>, SF Ops Team <sfops@acrobatoutsourcing.com>, TuckShopOps <tuckshopops@dropbox.com>

Hello Anna,

Apologies, I ended up having an unplanned meeting. Is there a different time that works to speak with Juan?

Thank you,

Jaime Barnhart

Onsite Supervisor at Dropbox

The Service Companies

1800 Owens Street | San Francisco, CA 94158

C: 415-590-0384 O: 415-431-8826 ext 1

E: Jaime.Barnhart@TheServiceCompanies.com

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Anna Shova <ashova@dropbox.com>

Thu, Sep 19, 2019 at 11:57 AM

To: Jaime Barnhart <jbarnhart@dropbox.com>

Cc: Claudia Revelo-Lee <claudia.revelo-lee@theservicecompanies.com>, SF Ops Team <sfops@acrobatoutsourcing.com>, TuckShopOps <tuckshopops@dropbox.com>

No problem at all!

Lets follow up with him any time after 2:45pm

Thank you,

Any

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Jaime Barnhart <jbarnhart@dropbox.com>

Thu, Sep 19, 2019 at 3:28 PM

To: Anna Shova <ashova@dropbox.com>

Cc: Claudia Revelo-Lee <claudia.revelo-lee@theservicecompanies.com>, SF Ops Team <sfops@acrobatoutsourcing.com>, TuckShopOps <tuckshopops@dropbox.com>

Hello Anna,

I checked in with Juan, he stated that lately he has been having nose bleeds and that is why he has been stepping away to the restroom. I have informed him that if this issue persists, that it would be best advised for him to get a doctors note confirming that he is prone to nose bleeds. He stated he believes it may be due to the steam when he is washing certain items. If that part of his duties can be changed, that may be helpful.

Please advise if this is possibly something we can accommodate.

Otherwise, he is happy with his duties.

Thank you,

Jaime Barnhart

Onsite Supervisor at Dropbox

The Service Companies

1800 Owens Street | San Francisco, CA 94158

C: 415-590-0384 O: 415-431-8826 ext 1

E: Jaime.Barnhart@TheServiceCompanies.com

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Anna Shova <ashova@dropbox.com>

Thu, Sep 19, 2019 at 3:38 PM

To: Jaime Barnhart <jbarnhart@dropbox.com>

Cc: Claudia Revelo-Lee <claudia.revelo-lee@theservicecompanies.com>, SF Ops Team <sfops@acrobatoutsourcing.com>, TuckShopOps <tuckshopops@dropbox.com>

Thank you Jaime for following up.

I will adjust some of his duties. But I need to state it that the position and responsibilities are very closed to the steaming areas.

I don't want to cause any health issues to Juan. If it continues cause him nose bleeds we will consider replacement or hiring additional person.

Thank you,

Anya

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