

Re: Samuel Shouse

Jaime Barnhart

Fri 9/20/2019 3:05 PM

To: jasont@dropbox.com <jasont@dropbox.com>**Cc:** SF Ops Team <sfops@acrobatoutsourcing.com>

Hello Jason,

I am going to speak with David to inform him that, as a supervisor he needs to be relaying this information quickly, especially due to the seriousness of the matter. David needs to know that he can inform me directly if he cannot find you, or that he can also send an email or text message.

Thank you,

Jaime Barnhart

Onsite Supervisor at Dropbox

The Service Companies

1800 Owens Street | San Francisco, CA 94158

C: 415-590-0384 O: 415-431-8826 ext 1**E: Jaime.Barnhart@TheServiceCompanies.com****THE SERVICE
COMPANIES**

SERVICE. ABOVE ALL

From: Jason Thomas <jasont@dropbox.com>**Sent:** Friday, September 20, 2019 3:02 PM**To:** Jaime Barnhart <jaime@acrobatoutsourcing.com>**Cc:** Rebekah Chung <rebekah.chung@theservicecompanies.com>; SF Ops Team <sfops@acrobatoutsourcing.com>**Subject:** Re: Samuel Shouse

David told me about this afternoon, not sure why he waited.

On Fri, Sep 20, 2019, 3:00 PM Jaime Barnhart <jaime@acrobatoutsourcing.com> wrote:

Hello Jason,

When did David inform you of this? I would like to make sure that information as serious as this is relayed in a timely manner. I will follow through with the cancellation of Samuel Shouse over the weekend, since he gets out so late.

[@Rebekah Chung](#) will be handling this cancellation, she will follow up upon the cancellation.

Thank you,

Jaime Barnhart

Onsite Supervisor at Dropbox

The Service Companies

1800 Owens Street | San Francisco, CA 94158

C: 415-590-0384 O: 415-431-8826 ext 1**E: Jaime.Barnhart@TheServiceCompanies.com**

From: Jason Thomas <jasont@dropbox.com>**Sent:** Friday, September 20, 2019 2:55 PM**To:** Jaime Barnhart <jaime@acrobatoutsourcing.com>

Cc: SF Ops Team <sfops@acrobatoutsourcing.com>

Subject: Re: Samuel Shouse

Hi Jaime,

David told me he tried fighting Ryan last night and has a bad attitude.

On Fri, Sep 20, 2019, 2:50 PM Jaime Barnhart <jaime@acrobatoutsourcing.com> wrote:
Hello Jason,

Can you please provide feedback for his cancellation so I can add it to his notes?

I will put up a coverage order starting next week.

Best,

Jaime Barnhart

Onsite Supervisor at Dropbox

The Service Companies

1800 Owens Street | San Francisco, CA 94158

C: 415-590-0384 O: 415-431-8826 ext 1

E: Jaime.Barnhart@TheServiceCompanies.com

From: Jason Thomas <jasont@dropbox.com>

Sent: Friday, September 20, 2019 1:55 PM

To: Jaime Barnhart <jaime@acrobatoutsourcing.com>

Subject: Samuel Shouse

Hi Jaime,

Please cancel Samuel after his shift today and please start the coverage search.

Thanks

Jason