

FW: Mahdi C/O

Lamberjack, Rachel (SATGH) <rachel.lamberjack@hyatt.com>

Fri 1/3/2020 9:12 AM

To: Kelsey Jeffords <Kelsey.Jeffords@theservicecompanies.com>; Griffin Long <Griffin.Long@theservicecompanies.com>

Cc: Thomas, Radley (SATGH) <radley.thomas@hyatt.com>; Hill, Garrett (SATGH) <garrett.hill@hyatt.com>

Improper call off, please document.

Additionally, the last two days we have had major issues with Mahdi not communicating/using his radio, stripping rooms, listening to his supervisor, and slow pace of work. Could someone please speak with him, as we have twice now. If he has issues moving forward, we will need to remove him.

Rachel Lamberjack

Executive Housekeeping Manager

Grand Hyatt San Antonio

600 E Market St., San Antonio, TX 78205, U.S.A.

+ 1 317 443 9663 **TELEPHONE**

+ 1 210 451 6375 **OFFICE**

rachel.lamberjack@hyatt.com

sanantonio.grand.hyatt.com

TEXT US ANYTIME 
210.405.6209

GRAND | HYATT

[Click here to view our online brochure.](#)

AAA | 4-Diamond Award

2018 Cvent | Top 100 Meeting Hotel in the United States

2018 TripAdvisor | Certificate of Excellence - 4.5 Stars and Higher

2017 Fortune | "Best Companies to Work For"

2017 San Antonio Express News | Top Work Places in San Antonio

Think before you print: Please consider the environment before printing this email.

Follow us on:



From: Munoz, Cheryl (SATGH) <cheryl.munoz@hyatt.com>

Sent: Friday, January 3, 2020 6:42 AM

To: SATGH-Housekeeping Managers <satgh-housekeeping.managers.static@hyatt.com>; Lamberjack, Rachel (SATGH) <rachel.lamberjack@hyatt.com>

Subject: Mahdi C/O

He called off at 6:39am, for his shift at 8:30am
Called off sick