

Re: No Call No Show 7/14 and 7/16

Jaime Barnhart <Jaime.Barnhart@theservicecompanies.com>

Mon 7/19/2021 9:40 AM

To: Deanthony Rogers <deanthonyrogers01@gmail.com>

Cc: Jared Sablan <Jared.Sablan@theservicecompanies.com>; Staffing Deployment Team <deployment@theservicecompanies.com>

Hello Deanthony,

My condolences, to you and your family.

I am aware that you and Jared have discussed your attendance previously, and that you have been warned about no call no shows in the past. With what you're saying has happened, we will be giving you one last final warning. This means that any further attendance issues without ahead of time notice, will result in a termination from the company.

We will speak to Amber to confirm your schedule and send you the confirmation emails with the dates that you are being requested. If you are unable to make it to any of those shifts, you are required to call 415-373-1218 and notify a manager as soon as you are aware that you won't be able to make it to the shift.

Best,

Jaime Barnhart
Operations Manager

M: 650.488.4823

E: Jaime.Barnhart@theservicecompanies.com



From: Deanthony Rogers <deanthonyrogers01@gmail.com>

Sent: Sunday, July 18, 2021 8:33 PM

To: Jaime Barnhart <Jaime.Barnhart@theservicecompanies.com>

Subject: Re: No Call No Show 7/14 and 7/16

VALIDATE: sanity check; 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

Hey sorry I'm late responding it's been a terrible weekend for me as I went through two tragedies one with gun violence and another one due to health issues and it's been affecting me to where I didn't want it to be affecting my work I've been MIA because I've been dealing with it trying to become better and I thought I had responded back to Matt but I didn't even get to I was too emotional and upset and that was not what I was thinking about at the time but I just been having a hard time dealing with it because it just happened Friday and the next one was Saturday morning so it's been kind of rough on my family and me

I never wanted to do a no call no show because that's not me I am a hard worker and I love the job I was doing and I thought I had responded out to the client Matt but I was too emotional and broke down I wasn't thinking and I shut myself out I'm sorry and I wish I can do something to make it up but when you lose family to gun violence and health issues I don't think some people will understand because they think it will be lies or just trying to get out of work and It wasn't that

On Fri, Jul 16, 2021, 3:34 PM Jaime Barnhart <Jaime.Barnhart@theservicecompanies.com> wrote:
Hello Deanthony,

We have had to mark you as a No Call No Show to two of your shifts this week, 7/14 and 7/16 because you did not follow the proper protocol for calling out, and you did not advise anyone that you would not be able to show up to your shifts. Please reach out as soon as you can to discuss this further.

Best,
Jaime Barnhart
Operations Manager

M: 650.488.4823
E: Jaime.Barnhart@theservicecompanies.com

