

Re: PARKING INFO AND RECONFIRMATION FOR TOMORROW

Adam Guerra <adam.guerra@theservicecompanies.com>

Mon 8/9/2021 9:43 AM

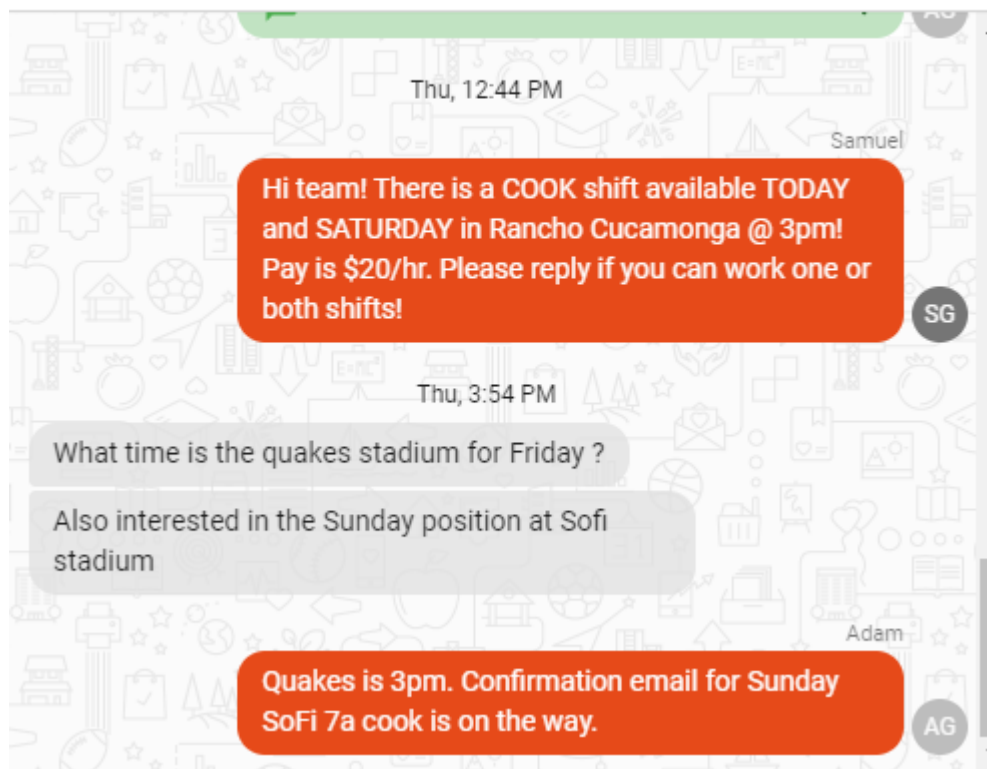
To: Jonathan Reynosa <jjreynosa1@gmail.com>

Hi Jonathan,

Thank you for responding. Unfortunately, this was not an opportunity to call out as this was to update information and details from the assignment that you confirmed for. As you can see below, you replied stating you were interested in working the SoFi event yesterday, and I replied to you informing you that your confirmation email had been sent. You then replied to the confirmation email directly by saying "confirmed". Nowhere along the way did you mention that you were not interested or merely looking for information. Since you were hired in May 2021, you have worked 5 shifts and have accumulated 2 no shows, a last-minute call out, and then yesterdays missed shift, which becomes your 3rd no show. You also received a final warning on 6/25/2021. Due to this negative attendance pattern we are no longer able to offer you work assignments, best wishes on all future professional endeavors.

Jonathan Reynosa

(909) 503-3695



Job: Stand Workers - Sunday - August 8th

Employee ID: 57024

Job: Stand Workers - Sunday - August 8th

Job Code: 320292



Some content in this message has been blocked because the sender isn't in your Safe senders list. [I trust content from jjreynosa1@gmail.com.](#) | [Show blocked content](#)

Jonathan Reynosa <jjreynosa1@gmail.com>

Thu 8/5/2021 4:05 PM

To: Adam Guerra



Confirmed thank you

[Reply](#)[Forward](#)**Adam Guerra**

Regional Manager, Hospitality Services

The Service Companies

2900 Monarch Lakes Boulevard - Suite 202 | Miramar, FL 33027

O: 562.283.6566 **M:** 562.774.8974**E:** adam.guerra@theservicecompanies.comtheservicecompanies.com**From:** Jonathan Reynosa <jjreynosa1@gmail.com>**Sent:** Saturday, August 7, 2021 5:50 PM**To:** Adam Guerra <adam.guerra@theservicecompanies.com>**Subject:** Re: PARKING INFO AND RECONFIRMATION FOR TOMORROW

VALIDATE: sanity check; 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

Sorry, I won't be able to make it. I just wanted the information and it looks like I'm confirmed for the assignment

On Sat, Aug 7, 2021 at 12:04 PM Adam Guerra <adam.guerra@theservicecompanies.com> wrote:

Hi,

You are confirmed for 7am Cook shift tomorrow @ SoFi Stadium. Please see attachments for your parking pass and map information. Your managers Marlen and Rose will be on site to assist you as well.

Job: Stand Workers - Sunday - August 8th

Job Code: 320292

Client: Nowsta @ SoFi

Report to: Marlen & Rose @ Nowsta Check-In @ LOT G

Position: Cook: 3 Grill

The following Dates:

08/08/2021 @ 7:00 AM

Uniform: Chef Whites

Location: 1001 S Stadium Drive

Inglewood CA 90301

YOU ARE CONFIRMED FOR THIS SHIFT - PLEASE REPLY THAT YOU HAVE SEEN THIS.

THIS IS THE OFFICIAL EMAIL FOR YOUR UPCOMING SHIFT. DETAILS AS FOLLOWS:

It is your responsibility to sign out on the time sheet for all shifts.

Make sure hours are written in properly and breaks are noted correctly before you initial the time sheet.

Payroll will now be processed solely off of the time sheet so it is very important that you do not leave the shift without signing off of your hours.

LOCATION:

SoFi Stadium
1001 S Stadium Drive
Inglewood, CA 90301

PARKING:

Free staff parking located in Panhandle RED LOT @ Yukon Ave/Century Blvd
Once parked walk to NOWSTA CHECK-IN BOOTH in LOT G

IF YOU ARE TAKING PUBLIC TRANSIT:

It will be best to commute to Yukon Ave/Century Blvd

This will drop you off near the Staff Entrance and the easiest way for you to walk to the check-in location at the NOWSTA CHECK-IN BOOTH in LOT G

CHECK IN FOR EVERYONE IS AT:

NOWSTA CHECK-IN BOOTH in LOT G

****Please make sure to give yourself enough time to get through traffic, park and walk to check in.**

UNIFORM:

BLACK T-SHIRT

BLACK SLACKS (NO JEANS)

BLACK NONSLIP SHOES *THE CLIENT WILL PROVIDE A UNIFORM SHIRT FOR YOU TO PUT ON OVER YOUR WHITE T-SHIRT.

You can bring a black sweater/jacket for evening weather.

NO VISIBLE TATTOOS!!!

FACIAL HAIR GROOMED AND CLEAN CUT!!!

Earrings – only one in each ear, no larger than a quarter

No other visible piercings allowed

Please keep jewelry to a minimum to avoid any issues with the Health Department

If it's a cool day, long sleeves may be worn UNDER the uniform shirt

Uniform shirt must remain on during entire shift inside Stadium Gates,

Guest Employee Pass will be issued to all workers and must remain on for duration of shift
Hair Color should be a "natural" hair color. No blue, purple, orange, etc

MEAL BREAKS:

You will be taking a meal break once you check-in.

MEDIA POLICY:

Staff/Employees are on site to work, not stargaze. Staff is not allowed to approach players, celebrities, etc while working. No autographs, photos, etc.

CELL PHONES:

Phones need to remain away, unless team member is on break in a designated break area out of view of the guests.

PERSONAL BELONGINGS:

There is ZERO Storage at your work location. We encourage staff to leave all personal belongings in the car. IF YOU MUST BRING A SMALL BAG, A SMALL CLEAR BAG WILL BE ACCEPTED. NO EXCUSES OR EXCEPTIONS!!!

IF YOU ARE LATE, LOST OR CAN NOT MAKE YOUR SHIFT PLEASE CALL OUR EMERGENCY LINE 415-373-1218. THIS IS A 24 HOUR ANSWERING SERVICE WHO WILL TAKE A MESSAGE AND RELAY IT TO YOUR STAFFING MANAGERS.

Adam Guerra

Regional Manager, Hospitality Services

The Service Companies

[2900 Monarch Lakes Boulevard - Suite 202 | Miramar, FL 33027](https://www.taborca.net/pictures/uniform/42.jpg)

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[theservicecompanies.com](https://www.taborca.net/pictures/uniform/42.jpg)