

Re: Schedule conflict

Jaime Barnhart <Jaime.Barnhart@theservicecompanies.com>

Tue 9/14/2021 9:19 AM

To: Ellen Janda <bethjanda17@gmail.com>

Cc: Staffing Deployment Team <deployment@theservicecompanies.com>

 1 attachments (3 KB)

TimeStation_Report_20210914_0915.csv;

Hello Ellen,

I just wanted clarity on the abruptness of the situation. So, I see that you did not come in yesterday, and with that being said any hours you worked last week will be paid out this Friday per the payroll schedule. Please confirm that the hours attached are your correct hours for last week and if you have any further questions please let me know.

Best,

Jaime Barnhart
Operations Manager

M: 650.488.4823

E: Jaime.Barnhart@theservicecompanies.com



From: Ellen Janda <bethjanda17@gmail.com>
Sent: Tuesday, September 14, 2021 6:09 AM
To: Jaime Barnhart <Jaime.Barnhart@theservicecompanies.com>
Subject: Re: Schedule conflict

VALIDATE: sanity check; 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

Hi Jaime,

My classes are Monday and Thursday from 8 am -11 am

I figured since you guys want someone who can come in all five days that the best thing for me to do is to discontinue my service there at Madison Centre .

Let me know if I was correct to assume this .

Thank you for your time .

~ Ellen

Sent from my iPhone

On Sep 13, 2021, at 7:07 AM, Jaime Barnhart <Jaime.Barnhart@theservicecompanies.com> wrote:

Hello Ellen,

Thank you for reaching out, what is your school schedule Mondays and Thursdays? Also, just so I can understand, when is that starting? I just want to be clear whether if you are quitting and did not come into work today?

Jaime Barnhart
Operations Manager

M: 650.488.4823

E: Jaime.Barnhart@theservicecompanies.com



From: Ellen Janda <bethjanda17@gmail.com>
Sent: Monday, September 13, 2021 5:53:43 AM
To: Jaime Barnhart <Jaime.Barnhart@theservicecompanies.com>
Subject: Schedule conflict

VALIDATE: sanity check; 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

Hello Jaime,

I'm not sure if I should be contacting you or another member of your team at stripe , but since I'm uncertain, here I am.

There is a class I enrolled in before being hired by your lovely company which conflicts with my current schedule.

They had told me if I needed to change it that would possible before ,but when I tried last week after realizing I could see myself being long term at the cafeteria , they told me I'd have to cancel my spot and scholarship and reapply.

Not wanting to lose the scholarship, I decided to keep the current course.

Unfortunately that puts me in a position where I can't fulfill my end of our work agreement.

Since Monday and Thursday mornings have classes held .

I appreciate your time for reading this and hope you have the best day today

Since you have such a wonderful place filled with a great team and positivity, I have no doubts you will be able to find someone else in no time flat who will be just if not more capable to fill my position.

Thank you again for sharing this opportunity.

Best of luck to you and your company's future.

Sent from my iPhone

On Sep 3, 2021, at 6:02 PM, Ellen Janda <bethjanda17@gmail.com> wrote:

Yes, I received the email taking me to that website and have set up myself for direct deposit. Just didn't entirely understand until now . Thank you for clearing that up for me . I appreciate you taking the time to reply to these somewhat mundane questions lol

Hope you are having an awesome weekend so far . I'll let you know if I have any more questions .

- Ellen

Sent from my iPhone

On Sep 3, 2021, at 4:53 PM, Jaime Barnhart <Jaime.Barnhart@theservicecompanies.com> wrote:

Hello Ellen,

The payroll cycle is weekly, but whatever hours you work during the week, will always get paid out the Friday after. Regarding direct deposit, you should have received an email talking about Dayforce that will provide you with your login information and you can go in and enter your direct deposit info.

Best,
Jaime Barnhart
Operations Manager

M: 650.488.4823
E: Jaime.Barnhart@theservicecompanies.com



From: Ellen Janda <bethjanda17@gmail.com>
Sent: Thursday, September 2, 2021 9:51 PM
To: Jaime Barnhart <Jaime.Barnhart@theservicecompanies.com>
Subject: Re: Shift Confirmation For Monday 8/30 @ 6am

Okay thank you very much for offering calling as an option.
I'm unable to do that right now with my schedule e-mails are best
Or texting 425-737-9107
Im needing to know how soon after my shift my payroll goes into
the bank.
Can you let me know how that works with direct deposit on weekly
pay ??

Thanks again , I appreciate all your help.

Sent from my iPhone

> On Sep 1, 2021, at 5:09 PM, Jaime Barnhart
<Jaime.Barnhart@theservicecompanies.com> wrote:
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