

Dillon O'Shea - Conflict Discussion

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To: Michele Cervantes <cervinitup@stripe.com>; stephanied@stripe.com <stephanied@stripe.com>

Cc: Jared Sablan <Jared.Sablan@theservicecompanies.com>

Hello,

I just spoke to Dillon and tried to get him to explain to me what the specific issue is with Matt Booth. He informed me that he feels as if Matt "acts as if he is better than everyone else", and does not give him the same respect that Dillon states he gives to Matt. I tried to ask Dillon what specific thing set him off in the past few days, and he informed me that he was asking Matt a question about where to put a tray of corned beef and that Matt snapped at him and they got into a little quarrel.

I tried to make Dillon aware that his behavior and outbursts are not acceptable in any situation and that regardless of what is going on, he needs to try and remain calm and collected. He is not very open to constructive criticism and seems to have an outlook that everyone is out to get him, and with me trying to get him to see that his behavior isn't warranted he ended up being more hostile.

I feel as if this needs to be addressed in a meeting amongst myself, and you two. Dillon is not receptive to feedback and does not take these conversations seriously, and to me it seems as if these types of conversations end in him being more aggravated than before and that is worrisome. Please let me know when we can meet regarding this.

Best,

Jaime Barnhart
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