

RE: EXT:_Re: EXT:_USCAJP00013052 - PREP CS1#3 - LITTLE GALEN - REPLACEMENT (Juan Carlos Cervantes Starting 10/20

Lisa Collins <Lisa.Collins@kellyocg.com>

Fri 10/21/2022 2:32 PM

To: Samuel Grasser <Samuel.Grasser@theservicecompanies.com>; Talia Singleton <TALS041@kellyservices.com>; Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>; Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>

Cc: HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>; Bret Garrett <BREG489@kellyservices.com>; Tracy Dulay <Tracy.Dulay@kellyocg.com>

VALIDATE: 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking/opening if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

Good Afternoon, I have sent an email to the HM and will update you as soon as I hear back.

Thanks so much!

Lisa Collins

Operations Manager

Work +1 800 409 1066, Prompt #1

Mobile +1 216 965 5731

Email lisa.collins@kellyocg.com

Web kellyocg.com

Kelly.OCG

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How am I doing? Please share feedback with Tracy Dulay (Tracy.Dulay@kellyocg.com)

From: Samuel Grasser <Samuel.Grasser@theservicecompanies.com>

Sent: Friday, October 21, 2022 5:13 PM

To: Lisa Collins <Lisa.Collins@kellyocg.com>; Talia Singleton <TALS041@kellyservices.com>; Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>; Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>

Cc: HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>; Bret Garrett <BREG489@kellyservices.com>; Tracy Dulay <Tracy.Dulay@kellyocg.com>

Subject: Re: EXT:_Re: EXT:_USCAJP00013052 - PREP CS1#3 - LITTLE GALEN - REPLACEMENT (Juan Carlos Cervantes Starting 10/20

Hi Lisa,

I just spoke to Juan and he stated that he did arrive to work yesterday and today. Please see attached for his timesheet sign in. Can we confirm this is about Juan Carlos Cervantes?

Thank you,

Sam Grasser

Operations Specialist, Hospitality Services

The Service Companies

2900 Monarch Lakes Boulevard - Suite 202 | Miramar, FL 33027

m: 909.264.9097 o: 909.328.8261

E: Samuel.Grasser@theservicecompanies.com

theservicecompanies.com

From: Samuel Grasser <Samuel.Grasser@theservicecompanies.com>
Sent: Friday, October 21, 2022 11:35 AM
To: Lisa Collins <Lisa.Collins@kellyocg.com>; Talia Singleton <TALS041@kellyservices.com>; Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>; Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>
Cc: HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>; Bret Garrett <BREG489@kellyservices.com>; Tracy Dulay <Tracy.Dulay@kellyocg.com>
Subject: Re: EXT: _Re: EXT: _USCAJP00013052 - PREP CS1#3 - LITTLE GALEN - REPLACEMENT (Juan Carlos Cervantes Starting 10/20

Hi lisa,

We have had no luck connecting with Juan about this so there is a possibility that he showed today. He has been informed of the cancellation.

Thank you,

Sam Grasser

Operations Specialist, Hospitality Services

The Service Companies

2900 Monarch Lakes Boulevard - Suite 202 | Miramar, FL 33027

m: 909.264.9097 o: 909.328.8261

E: Samuel.Grasser@theservicecompanies.com

theservicecompanies.com

From: Lisa Collins <Lisa.Collins@kellyocg.com>

Sent: Friday, October 21, 2022 11:14 AM

To: Samuel Grasser <Samuel.Grasser@theservicecompanies.com>; Talia Singleton <TALS041@kellyservices.com>; Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>; Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>

Cc: HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>; Bret Garrett <BREG489@kellyservices.com>; Tracy Dulay <Tracy.Dulay@kellyocg.com>

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Hi Sam, I see he was a NCNS for his first shift. Are you asking us to verify if he showed up today? Did you communicate with him his assignment was ended due to a NCNS? Thanks!

Lisa Collins

Operations Manager

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Kelly OCG

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How am I doing? Please share feedback with Tracy Dulay (Tracy.Dulay@kellyocg.com)

From: Samuel Grasser <Samuel.Grasser@theservicecompanies.com>

Sent: Friday, October 21, 2022 1:53 PM

To: Talia Singleton <TALS041@kellyservices.com>; Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>; Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>

Cc: HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>; Lisa Collins <Lisa.Collins@kellyocg.com>; Bret Garrett <BREG489@kellyservices.com>; Tracy Dulay <Tracy.Dulay@kellyocg.com>

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Note: This email originated outside of our organization. Be cautious with links or attachments that you were not expecting.

Hi Talia,

I'm sorry to hear this and apologize for this delayed response. We have had no luck connecting with Juan about this, but we are working to replace him asap. Can we confirm if Juan showed up today?

Sam Grasser

Operations Specialist, Hospitality Services

The Service Companies

2900 Monarch Lakes Boulevard - Suite 202 | Miramar, FL 33027

m: 909.264.9097 **o:** 909.328.8261

E: Samuel.Grasser@theservicecompanies.com

theservicecompanies.com

From: Talia Singleton <TALS041@kellyservices.com>

Sent: Thursday, October 20, 2022 12:21 PM

To: Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>; Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>; Samuel Grasser <Samuel.Grasser@theservicecompanies.com>

Cc: HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>

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Hi team,

Juan Carlos was a no show today for his first shift. Please find a replacement.

Thank you,

Talia Singleton

Upcoming PTO- Friday 10/21

Talent Supply Chain Consultant

Mobile: (915)238-9914

Web kellyocg.com

How am I doing? Please share feedback with Tracy Dulay (Tracy.Dulay@kellyocg.com)



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From: Talia Singleton

Sent: Tuesday, October 18, 2022 3:55 PM

To: Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>

Cc: HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>

Subject: RE: EXT: _USCAJP00013052 - PREP CS1#3 - LITTLE GALEN - REPLACEMENT (Juan Carlos Cervantes Starting 10/20)

Hi Marlen,

Per the attached we ended him on 10/ after a few call outs.

I have let the Hm know to expect Juan Carlos. Can you please see if you can reach Jimmie and confirm he has been reporting? I asked the HM as well.

Thank you

How am I doing? Please share feedback with Tracy Dulay (Tracy.Dulay@kellyocg.com)

Thank you,

Talia Singleton

Talent Supply Chain Consultant

Mobile: (915)238-9914

Web kellyocg.com



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From: Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>

Sent: Tuesday, October 18, 2022 3:01 PM

To: Talia Singleton <TALS041@kellyservices.com>

Cc: HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>

Subject: EXT: _USCAJP00013052 - PREP CS1#3 - LITTLE GALEN - REPLACEMENT (Juan Carlos Cervantes Starting 10/20

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Hi Talia,

I finally got a hold of Timothy Jones and it appears he completely abandoned the USC schedule as of 10/7 and was avoiding our calls and messages.

I have secured a replacement cook that is set to start this Thursday for this schedule.

This has been updated on FG.

Let us know if the HM has any questions.

Marlen R. Munos

Operations Manager, Hospitality Services | Los Angeles CA

The Service Companies
2900 Monarch Lakes Boulevard - Suite 202 | Miramar, FL 33027

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