

Re: time sheets sign ins -1/25/23

Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>

Sat 1/28/2023 6:34 AM

To: Neil, Brianna <Neil-Brianna@aramark.com>; Samuel Grasser <Samuel.Grasser@theservicecompanies.com>

Cc: Schleper, Kaci <Schleper-Kaci@aramark.com>; Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>; Patel, Apeksha <Apatel@PeopleScout.com>; **HS Los Angeles & Orange County** <hslaoc@theservicecompanies.com>

Hello Brianna,

Thank you for this confirmation. We will be sure to address Britney internally.

Thank you,

Rosalie Borggraefe
Assistant Operations Manager, Hospitality Services

The Service Companies
2900 Monarch Lakes Boulevard - Suite 202 | Miramar, FL 33027

O: 562.393.8320 **M:** 323.829.0927

E: Rosalie.Borggraefe@theservicecompanies.com

theservicecompanies.com

From: Neil, Brianna <Neil-Brianna@aramark.com>

Sent: Friday, January 27, 2023 7:00 PM

To: Samuel Grasser <Samuel.Grasser@theservicecompanies.com>

Cc: Schleper, Kaci <Schleper-Kaci@aramark.com>; Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>; Patel, Apeksha <Apatel@PeopleScout.com>; Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>; HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>

Subject: Re: time sheets sign ins -1/25/23

VALIDATE: 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking/opening if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content.
SUSPICIOUS: create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

Yes, that's her.

BRIANNA R. NEIL, MS, PhDc
ARAMARK SPORTS + ENTERTAINMENT
ANAHEIM CONVENTION CENTER
HUMAN RESOURCES MANAGER

M: 714-262-1799

F: **714-765-8808**

© 2021 Aramark. All rights reserved. This communication, including attachments, is for the exclusive use of addressee as directed by Aramark and may contain proprietary, confidential and/or privileged information. If you are not the intended recipient, any use, copying, disclosure, dissemination or distribution is strictly

prohibited. If you are not the intended recipient, please notify the sender immediately by return e-mail, delete this communication and destroy all copies.

On Jan 27, 2023, at 6:03 PM, Samuel Grasser <Samuel.Grasser@theservicecompanies.com>
PLEASE PRINT RESPONSIBLY
wrote:

CAUTION: This email was sent from an external sender. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Team,

I appreciate the feedback. Can we confirm that this is the employee discussed here?



Sam Grasser

Operations Specialist, Hospitality Services

The Service Companies

2900 Monarch Lakes Boulevard - Suite 202 | Miramar, FL 33027

m: 909.264.9097 **o:** 909.328.8261

E: Samuel.Grasser@theservicecompanies.com

theservicecompanies.com

From: Neil, Brianna <Neil-Brianna@aramark.com>

Sent: Friday, January 27, 2023 12:50 PM

To: Samuel Grasser <Samuel.Grasser@theservicecompanies.com>; Schleper, Kaci <Schleper-Kaci@aramark.com>; Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>; Patel, Apeksha <Apatel@PeopleScout.com>

Cc: Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>; HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>

Subject: RE: time sheets sign ins -1/25/23

VALIDATE: 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking/opening if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

Good afternoon,

When I originally approached her, she told me her name was Pamela. This frustrated me when I found out that her actual name was Brittany. When I took the cooler from her, I let her and all of the workers at this bar that we cannot accept any swag or products as it was against our policy. For her then attempt to take a 4-pack of alcohol off property is completely unacceptable.

Best regards,

**MARK YOUR
MOMENT**



BRIANNA R. NEIL, MS, PhDc (SHE/HER)
ARAMARK SPORTS + ENTERTAINMENT
ANAHEIM CONVENTION CENTER
HUMAN RESOURCES MANAGER

M: 714-262-1799
O : 714-765-8800 x8608
F: 714-765-8808

© 2021 Aramark. All rights reserved. This communication, including attachments, is for the exclusive use of addressee as directed by Aramark and may contain proprietary, confidential and/or privileged information. If you are not the intended recipient, any use, copying, disclosure, dissemination or distribution is strictly prohibited. If you are not the intended recipient, please notify the sender immediately by return e-mail, delete this communication and destroy all copies.

PLEASE PRINT RESPONSIBLY

From: Samuel Grasser <Samuel.Grasser@theservicecompanies.com>
Sent: Friday, January 27, 2023 12:33 PM
To: Schleper, Kaci <Schleper-Kaci@aramark.com>; Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>; Patel, Apeksha <Apatel@PeopleScout.com>; Neil, Brianna <Neil-Brianna@aramark.com>
Cc: Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>; HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>
Subject: Re: time sheets sign ins -1/25/23

CAUTION: This email was sent from an external sender. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Kaci,

That is unfortunate, I apologize for this behavior as this does not reflect TSC standards. We will follow up with Britney about these notes. Can we confirm her hours as 10:30 am to 3:30 pm?

Sam Grasser

Operations Specialist, Hospitality Services

The Service Companies

2900 Monarch Lakes Boulevard - Suite 202 | Miramar, FL 33027

m: 909.264.9097 o: 909.328.8261

E: Samuel.Grasser@theservicecompanies.com

theservicecompanies.com

From: Schleper, Kaci <Schleper-Kaci@aramark.com>

Sent: Friday, January 27, 2023 12:23 PM

To: Samuel Grasser <Samuel.Grasser@theservicecompanies.com>; Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>; Patel, Apeksha <Apatel@PeopleScout.com>; Neil, Brianna <Neil-Brianna@aramark.com>

Cc: Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>; HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>

Subject: RE: time sheets sign ins -1/25/23

VALIDATE: 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking/opening if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

Hello Samuel,

She was here but did not sign in. She went through the booths asking for give aways, specifically asking for Tequila. Our HR manager went to her booth to ask talk to her and asked her to return the item that was found on her. When staff was leaving there was a bag check and she had a Budweiser alcohol product in her bag.

We had signs posted at sign in letting everyone know not to take any items from give away or "swag" from the guests. It was also addressed by managers during pre-shift.

Thank you,

Kaci

**MARK YOUR
MOMENT**



KACI SCHLEPER (She/Her)

ARAMARK SPORTS + ENTERTAINMENT

ANAHEIM CONVENTION CENTER

ASSISTANT HUMAN RESOURCES MANAGER

P: 714 765 8822

F: 714-765-8808

From: Samuel Grasser <Samuel.Grasser@theservicecompanies.com>

Sent: Friday, January 27, 2023 10:34 AM

To: Schleper, Kaci <Schleper-Kaci@aramark.com>; Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>; Patel, Apeksha <Apatel@PeopleScout.com>

Cc: Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>; HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>

Subject: Re: time sheets sign ins -1/25/23

CAUTION: This email was sent from an external sender. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Kaci,

Britney Allen said she arrived for this shift but was marked as a no-show. Britney is claiming to have arrived at 10:30 am working at the "10 barrel/platform booth." She was placed by someone named "Sam" onsite. Do you have any information about this and/or hours for that day? Do you know if this information will change her DNR request since she did show up?

We'll add Eric Perez to the JP soon.

Thank you

Sam Grasser

Operations Specialist, Hospitality Services

The Service Companies

2900 Monarch Lakes Boulevard - Suite 202 | Miramar, FL 33027

m: 909.264.9097 **o:** 909.328.8261

E: Samuel.Grasser@theservicecompanies.com

theservicecompanies.com

From: Schleper, Kaci <Schleper-Kaci@aramark.com>

Sent: Thursday, January 26, 2023 6:40 PM

To: Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>; Patel, Apeksha <Apatel@PeopleScout.com>

Cc: Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>; HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>

Subject: RE: time sheets sign ins -1/25/23

VALIDATE: 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking/opening if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. SUSPICIOUS: create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, https://tsc.fyi/TrustedSender

Hi Marlan,

I added some positions so you can add him.

Thank you,

Kaci



KACI SCHLEPER (She/Her)
ARAMARK SPORTS + ENTERTAINMENT
ANAHEIM CONVENTION CENTER
ASSISTANT HUMAN RESOURCES MANAGER

P: 714 765 8822

F: 714-765-8808

From: Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>

Sent: Thursday, January 26, 2023 5:34 PM

To: Schleper, Kaci <Schleper-Kaci@aramark.com>; Patel, Apeksha <Apatel@PeopleScout.com>

Cc: Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>; HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>

Subject: Re: time sheets sign ins -1/25/23

CAUTION: This email was sent from an external sender. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Kaci,

Got it, Eric has been submitted to LQJOJP00013176 for Wednesday 1/25.

Are you able to open 1/24 as well so we can ad Tuesday?

[Job Posting List](#)

USD | Cook

Job Posting

Actions



Status	Job Posting ID	Period	Service Type	Buyer
Halted	LQJOJP00013173	01/24/2023 to 01/24/2023	Temp (Auto Register)	Aramark

Warning: Submission to this Job Posting is temporarily stopped since all the positions are filled.

Qualifications/Certifications
Please ensure that you have reviewed the requirements described in "Qualifications/Certifications" field on the Job Posting Details page before submitting this Job Seeker.

Marlen R. Munos

Operations Manager, Hospitality Services | Los Angeles CA

The Service Companies

2900 Monarch Lakes Boulevard - Suite 202 | Miramar, FL 33027

C: 562-756-1026

O: 562.393.8319

E: marlen.munos@theservicecompanies.com

From: Schleper, Kaci <Schleper-Kaci@aramark.com>
Sent: Thursday, January 26, 2023 5:24 PM
To: Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>; Patel, Apeksha <Apatel@PeopleScout.com>
Cc: Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>; HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>
Subject: RE: time sheets sign ins -1/25/23

VALIDATE: 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking/opening if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

Hi,

I added some open positions and re marked it to open. Please try again..

Thank you,

Kaci

**MARK YOUR
MOMENT**



KACI SCHLEPER (She/Her)
ARAMARK SPORTS + ENTERTAINMENT
ANAHEIM CONVENTION CENTER
ASSISTANT HUMAN RESOURCES MANAGER

P: 714 765 8822
F: 714-765-8808

From: Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>
Sent: Thursday, January 26, 2023 4:26 PM
To: Schleper, Kaci <Schleper-Kaci@aramark.com>
Cc: Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>; HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>
Subject: Re: time sheets sign ins -1/25/23

CAUTION: This email was sent from an external sender. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Kaci,

This still shows as halted.

We can check again in the morning for this unless you can create another posting just for this individual dated 1/24+1/25?

USD | Cook

Actions ▾



Job Posting

Status	Job Posting ID	Period	Service Type	Buyer
Halted	LQJOJP00013176	01/25/2023 to 01/25/2023	Temp (Auto Register)	Aramark



Warning: Submission to this Job Posting is temporarily stopped since all the positions are filled.

Marlen R. Munos

Operations Manager, Hospitality Services | Los Angeles CA

The Service Companies

2900 Monarch Lakes Boulevard - Suite 202 | Miramar, FL 33027

C: 562-756-1026

O: 562.393.8319

E: marlen.munos@theservicecompanies.com

From: Schleper, Kaci <Schleper-Kaci@aramark.com>

Sent: Thursday, January 26, 2023 4:08 PM

To: Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>

Cc: Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>; HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>

Subject: RE: time sheets sign ins -1/25/23

VALIDATE: 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking/opening if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

Hi Marlan,

I just opened it.

Thank you,

Kaci



KACI SCHLEPER (She/Her)
ARAMARK SPORTS + ENTERTAINMENT
ANAHEIM CONVENTION CENTER
ASSISTANT HUMAN RESOURCES MANAGER

P: 714 765 8822

F: 714-765-8808

From: Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>

Sent: Thursday, January 26, 2023 2:13 PM

To: Schleper, Kaci <Schleper-Kaci@aramark.com>

Cc: Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>; HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>

Subject: Re: time sheets sign ins -1/25/23

CAUTION: This email was sent from an external sender. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Kaci,

We need the job postings below opened on Fieldglass so we can submit **Eric Perez**.

- Status
Invoiced
- Time Sheet ID
USCATS00433970
- Status
Closed
- Job Posting ID
LQJOJP00013176

We will connect with the below staff regarding their missing hours on the rosters:

- 1/25 - Nicole Exposito (Missing out time)
- 1/25 - Elizabeth Patterson (Missing out time)
- 1/25 - Threnos Nicholas (Missing out time)
- 1/25 - William Marshall (Missing out time)

The below are meal penalties based on time slip unless worker waived the meal period, can you please confirm approval for the penalties?

- 1/25 - Destinie Neal
- 1/25 - Sandra Ruiz
- 1/25 - Renzo Bautista

The below name has "DNR" next to it, are you able to provide insight on what lead to this decision so we can address internally?

- 1/25 - Britney Allen (Was she turned away at check in or did not arrive?)

Marlen R. Munos

Operations Manager, Hospitality Services | Los Angeles CA

The Service Companies

2900 Monarch Lakes Boulevard - Suite 202 | Miramar, FL 33027

C: 562-756-1026

O: 562.393.8319

E: marlen.munos@theservicecompanies.com

From: Schleper, Kaci <Schleper-Kaci@aramark.com>

Sent: Thursday, January 26, 2023 1:33 PM

To: Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>

Cc: Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>

Subject: time sheets sign ins -1/25/23

VALIDATE: 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking/opening if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

Thank you !

Thank you,

Kaci

**MARK YOUR
MOMENT**



KACI SCHLEPER (She/Her)

ARAMARK SPORTS + ENTERTAINMENT

ANAHEIM CONVENTION CENTER

ASSISTANT HUMAN RESOURCES MANAGER

P: 714 765 8822

F: 714-765-8808

From: ACC_Sales@aramark.com <ACC_Sales@aramark.com>

Sent: Thursday, January 26, 2023 1:01 PM

To: Schleper, Kaci <Schleper-Kaci@aramark.com>

Subject: Message from KM_C550i