



Further Action Notice

Why You Received This Notice

Your employer, The Service Companies, Inc, uses E-Verify to confirm work eligibility in the United States. E-Verify compares the information you provided on your Form I-9, Employment Eligibility Verification, to official government records. The information your employer entered into E-Verify from your Form I-9 does not match records available to the Department of Homeland Security (DHS) and Social Security Administration (SSA), resulting in a mismatch, also called a Tentative Nonconfirmation (TNC).

Reason for Your Mismatch

SSN did not match: The name and/or date of birth entered for this employee did not match Social Security Administration records. DHS TNC. The information entered for this employee did not match DHS records. DHS TNC. The information entered for this employee did not match

Mismatch Date: 03/15/2023

E-Verify Case Number: 2023074042541FL

This does not necessarily mean that you are not authorized to work in the United States. There are many possible reasons why E-Verify could not match your information to available records, listed at <http://www.E-Verify.gov/mismatch>.

Take Action to Resolve the Mismatch

Step 1: Review your information to make sure it was entered correctly.

Last Name: Takakawa

Social Security Number: 649-62-4017

First Name: Akana

Document Number: WAC0502194726

Month and Year of Birth: 10/1986

A-Number or USCIS Number: A021670298

If your information is correct, proceed to Step 2. If there are errors, show your employer so they can create a new E-Verify case using the correct information. You do not need to take any further action.

Step 2: Decide if you want to resolve your E-Verify case and mark your decision:

I will take action to resolve this mismatch by following the instructions on this notice.

OR

I will not take action to resolve this mismatch. I understand this decision means that E-Verify will not confirm my work authorization and my employer may terminate my employment.

IMPORTANT: If you fail to notify your employer of your decision by **03/29/2023** your employer may terminate your employment and close your case.

Employee's Signature: Akana T

Date: 3/15/23



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Resolve Your Mismatch by Contacting DHS and SSA

You must begin resolving the mismatch by the date listed on the Referral Date Confirmation document given to you by your employer.

Contact DHS:

Submit documents online that show your employment authorization:

1. Create or login to a myE-Verify account at <https://myverify.uscis.gov>
2. Select “myUploads” and enter your E-Verify case number
3. Upload your documents as a jpg, jpeg, png, or pdf. Your files cannot exceed 4MB.

In some cases, after submitting your documents online, we may instruct you to call us.

OR

If you are unable to use our website, call 888-897-7781 (TTY: 877-875-6028) and speak with a DHS representative. If you need help in another language, you may ask for an interpreter. Have this notice available when you call.

Check the status of your case at <https://myverify.uscis.gov/>.

Contact SSA:

If you live near an SSA Card Center, you must visit the SSA Card Center to update your information.

- Determine SSA Card Center or SSA office availability at <https://www.ssa.gov/locator/>

OR

- Call SSA at 800-772-1213 (TTY: 800-325-0778). If you need help in another language, you may ask for an interpreter.

Bring this notice when you visit SSA. Tell them you have an E-Verify issue. SSA can update your record with proof that a change is needed. Below are examples of documents you may need.

Bring original documents, not photocopies:

- Proof of your age: a birth certificate or passport
- Proof of your identity: a driver’s license or passport
- Proof of a legal name change: a marriage certificate, if your current name is not on your SSN card
- Proof of U.S. citizenship or a work-authorized status:



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- If you are a U.S. citizen: a Naturalization Certificate, U.S. birth certificate or passport
- OR
- If you are not a U.S. citizen: a Permanent Resident Card (Form I-551, also known as a Green Card), Employment Authorization Document (Form I-766), or Arrival-Departure Record (Form I-94) showing work authorized status.

Important: For an SSA TNC due to Citizenship Status

You may not need to visit SSA if the reason for your mismatch on Page 1 is “SSA was unable to confirm U.S. citizenship.” If you are a naturalized U.S. citizen and you have your Naturalization Certificate Number, A-Number or USCIS Number, you can resolve your TNC by calling DHS at 888-897-7781 (TTY: 877-875-6028).

Your Rights in This Process

Employers may not take an adverse action against you solely because you chose to resolve a mismatch or have a pending E-Verify case. Learn more at <https://www.E-Verify.gov/employeerights> or call us at 888-897-7781 (TTY: 877-875-6028).

Employers cannot ...	For assistance, contact...
Use E-Verify to unlawfully discriminate against employees. It is illegal to discriminate based on citizenship, immigration status, or national origin, including in the Form I-9 or E-Verify process.	US Department of Justice, Civil Rights Division, Immigrant and Employee Rights Section Worker Hotline at 800-255-7688 (TTY: 800-237-2515) or visit https://www.justice.gov/ier .
Discriminate against employees because of race, color, religion, sex (including pregnancy, gender identity, and sexual orientation), national origin, age (40 or older), disability or genetic information.	US Equal Employment Opportunity Commission at 800-669-4000 (TTY: 844-234-5122) or visit www.eeoc.gov .

Instructions for Employers

If the employee did not choose to take action to resolve the mismatch by the 10th federal government working day after E-Verify issued this notice, E-Verify cannot confirm the employee is authorized to work in the United States and you may terminate employment and close this case.