

Re: FRIENDLY SHIFT REMINDER for July 10th

Samuel Grasser <Samuel.Grasser@theservicecompanies.com>

Tue 7/11/2023 7:17 AM

To: Stephen Fautsch <cheffautsch@gmail.com>

Cc: HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>

Bcc: HS Human Resources <hshr@theservicecompanies.com>

Hi Stephen,

I received the below response to a shift reminder. This message states that you are not happy and would like to be removed before the situation becomes worse. You have been removed as requested. If you are not happy at any of our locations, we will not force you to work there. I appreciate all you do and only wish to ensure you are being heard.

No friendly shift reminder hello, are you not listening to me, find me a replacement ASAP. I totally despise working here, let's not make a bad situation worse, let me walk away while they still have some respect for your company.

Sam Grasser

Assistant Operations Manager, Hospitality Services
The Service Companies

O: 909.328.8261 **M:** 909.264.9097

E: Samuel.Grasser@theservicecompanies.com

theservicecompanies.com

From: Stephen Fautsch <cheffautsch@gmail.com>

Sent: Monday, July 10, 2023 6:25 PM

To: Samuel Grasser <Samuel.Grasser@theservicecompanies.com>

Cc: HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>

Subject: Re: FRIENDLY SHIFT REMINDER for July 10th

VALIDATE: 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

So where do I work tomorrow I still need the money that was the only thing keeping me at Fox Studio

On Mon, Jul 10, 2023, 3:11 PM Samuel Grasser <Samuel.Grasser@theservicecompanies.com> wrote:

Hi Stephen,

I just tried to call you about this, you will be removed from this location after your shift today.

Thank you,

Sam Grasser

Assistant Operations Manager, Hospitality Services
The Service Companies

O: 909.328.8261 **M:** 909.264.9097

E: Samuel.Grasser@theservicecompanies.com

theservicecompanies.com

From: Stephen Fautsch <cheffautsch@gmail.com>

Sent: Monday, July 10, 2023 11:45 AM

To: Samuel Grasser <Samuel.Grasser@theservicecompanies.com>

Subject: Re: FRIENDLY SHIFT REMINDER for July 10th

No friendly shift reminder hello, are you not listening to me, find me a replacement ASAP. I totally despise working here, let's not make a bad situation worse, let me walk away while they still have some respect for your company.

On Mon, Jul 10, 2023, 7:13 AM <samuel.grasser@theservicecompanies.com> wrote:

Employee ID: 12870

Job: News Cafe - Cook - ONGOING - Stephen Fautsch

Job Code: 350700

Client: Fox Studios - LA- News Cafe

Report to: Chef Urbano 310-369-1548

Position: Cook: 3 Grill

The following Dates:

07/10/2023 @ 6:00 AM

07/11/2023 @ 6:00 AM

07/12/2023 @ 6:00 AM

07/13/2023 @ 6:00 AM

07/14/2023 @ 6:00 AM

Uniform: Chef Whites

Location: 10201 West Pico Boulevard Building 100 Room 1085

Los Angeles CA 90064

YOU ARE CONFIRMED FOR THIS SHIFT - PLEASE REVIEW CONFIRMATION DETAILS NOW

THIS IS THE OFFICIAL EMAIL FOR YOUR UPCOMING SHIFT. DETAILS ARE AS FOLLOWS:

It is your responsibility to sign out on the time sheet for all shifts.

Make sure hours are written in properly and breaks are noted correctly before you initial the time sheet.

Payroll will now be processed solely off of the time sheet so it is very important that you do not leave the shift without signing off of your hours.

ALL STAFF ARE ADVISED TO TAKE A PICTURE OF THE TIME SHEET WHEN SIGNING OFF IN CASE THE CLIENT DOES NOT SUBMIT YOUR HOURS YOU HAVE THE PHOTO BACK UP. TSC PROCESSES PAYROLL ON MONDAYS AND YOU CAN EMAIL YOUR HOURS TO YOUR STAFFING MANAGERS TO HAVE PEACE OF MIND THAT YOUR HOURS ARE IN.

*MUST HAVE COVID VACCINATION RECORD TO PRESENT AT CHECK IN

COOK UNIFORM:

White Chef Coat

Black straight leg work pants

Black socks and slip resistant work shoes

MANDATORY:

BRING YOUR OWN, SKULL CAP, CHEF KNIVES KIT & CUT GLOVE

DISH UNIFORM:

BLACK POLO

BLACK SLACKS

BLACK SOCKS

BLACK SLIP RESISTANT SHOES

Please make sure that Long hair is pulled back neatly under hairnet/skull cap. Do not wear excess makeup/jewelry/ear rings, etc

Parking: free parking in the lot, gate passes provided, bring valid DL/ID

Contact person: Chef Urbano Carrillo 310-369-1548
or Ronie Bonelly

IF YOU ARE LATE, LOST OR CAN NOT MAKE YOUR SHIFT PLEASE CALL OUR EMERGENCY LINE 916-634-0383. THIS IS A 24-HOUR ANSWERING SERVICE WHO WILL TAKE A MESSAGE AND RELAY IT TO YOUR STAFFING MANAGERS IF THEY ARE UNABLE TO ANSWER. PLEASE BE ADVISED THAT THIS IS THE ONLY WAY YOU CAN CALL OFF A SHIFT. TEXTING OR EMAILING A CALL OFF IS NOT ALLOWED.

IF YOU NEED TO SPEAK WITH A TSC STAFFING MANAGER IMMEDIATELY, PLEASE CALL OUR MAIN LINE AT 415-373-1218. (NON-EMERGENCY/CALL OUT)



Thank you,

Samuel Grasser

