

Re: New Staff? Tammy

Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>

Mon 6/17/2024 10:01 AM

To: Morovitz, Aurora <Aurora.Morovitz@fox.com>

Cc: Samuel Grasser <Samuel.Grasser@theservicecompanies.com>; Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>; HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>; Bermudez, Kelmi <kelmi.bermudez@fox.com>; Ceron, Erika <Erika.Rodriguez@fox.com>; Adam Guerra <adam.guerra@theservicecompanies.com>

Hi Aurora,

We can certainly do that. I see what happened is the time slip for today, went to the chef crew on error, I have corrected the issue on our end to direct emails for all catering and guest facing positions to go only to you and Erika.

I was not in the office earlier as I come in a little later than the rest of the team, I do see notes regarding Debbie's communication of the disruptive worker. We are addressing the matter internally and extend our apologies to your staff that had to deal with that negative encounter.

Tammy Lord will not be placed back to FOX property and TSC management will connect with the worker about this morning as we assure you we do not support any negative attitude that was displayed by the worker.

If you would like us to still send a busser trainee later today or this week, we can immediately connect with the rest of the interested staff for this position, please let me know if we can attempt to replace this shift.

Marlen R. Munos

Regional Manager Southwest, Hospitality Services | Los Angeles CA

The Service Companies



2900 Monarch Lakes Boulevard - Suite 202 | Miramar, FL 33027

C: 562-756-1026

O: 562.393.8319

E: marlen.munos@theservicecompanies.com

From: Morovitz, Aurora <Aurora.Morovitz@fox.com>

Sent: Monday, June 17, 2024 9:46 AM

To: Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>

Cc: Samuel Grasser <Samuel.Grasser@theservicecompanies.com>; Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>; HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>; Bermudez, Kelmi <kelmi.bermudez@fox.com>; Ceron, Erika <Erika.Rodriguez@fox.com>; Adam Guerra <adam.guerra@theservicecompanies.com>

Subject: RE: New Staff? Tammy

VALIDATE: 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking/opening if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

Hi Marlen,

Moving forward, will you please send us the confirmation/ names in advance before sending the temp staff?

There was a lot of confusion this morning since we were not expecting Tammy Lord.

I could not reach you nor Rose this morning but I spoke with Debbie McKee this morning and advised her of the issues that Tammy had with the FOX staff. Inappropriate language was used and there was disrespectful/ rude interaction. We sent her home. Just pay her the minimum hours please but DO NOT book her anymore for ANY position at FOX.

Erika and Kelmi will call you to fill you in with details.

Thank you,
Aurora

From: Marlen Ramirez Munos <Marlen.Munos@theservicecompanies.com>

Sent: Monday, June 17, 2024 9:34 AM

To: Ceron, Erika <Erika.Rodriguez@fox.com>; Adam Guerra <adam.guerra@theservicecompanies.com>

Cc: Samuel Grasser <Samuel.Grasser@theservicecompanies.com>; Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>; HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>; Bermudez, Kelmi <kelmi.bermudez@fox.com>; Morovitz, Aurora <Aurora.Morovitz@fox.com>

Subject: Re: New Staff? Tammy

Hi Erika,

Aurora called last week requesting a busser trainee.

We had one start last week and a second would be starting today.

Marlen R. Munos

Regional Manager Southwest, Hospitality Services | Los Angeles CA

The Service Companies



2900 Monarch Lakes Boulevard - Suite 202 | Miramar, FL 33027

C: 562-756-1026

O: 562.393.8319

E: marlen.munos@theservicecompanies.com



From: Ceron, Erika <Erika.Rodriguez@fox.com>

Sent: Monday, June 17, 2024 8:30 AM

To: Adam Guerra <adam.guerra@theservicecompanies.com>

Cc: Samuel Grasser <Samuel.Grasser@theservicecompanies.com>; Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>; HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>; Bermudez, Kelmi <kelmi.bermudez@fox.com>; Morovitz, Aurora <Aurora.Morovitz@fox.com>

Subject: Re: New Staff? Tammy

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Hi,

Who requested for Tammy? I don't recall requesting for a new trainee?

Erika Ceron

On Jun 17, 2024, at 8:26 AM, Adam Guerra <adam.guerra@theservicecompanies.com> wrote:

Good morning Erika,

Please see attached showing Tammy scheduled for 7am Busser today as well as the requested addition of Darell Caesar for today 640a-3p.

 [TS365585 Busser - Moes Cafe.pdf](#)

Adam Guerra

Director of Operations, Hospitality Services

The Service Companies

O: 562.283.6566 **M:** 562.774.8974

E: adam.guerra@theservicecompanies.com

theservicecompanies.com

From: Ceron, Erika <Erika.Rodriguez@fox.com>

Sent: Monday, June 17, 2024 7:42 AM

To: Samuel Grasser <Samuel.Grasser@theservicecompanies.com>; Rosalie Borggraefe <Rosalie.Borggraefe@theservicecompanies.com>

Cc: HS Los Angeles & Orange County <hslaoc@theservicecompanies.com>

Subject: New Staff? Tammy

Hello,

I have a new temp staff at Moe's, their name is Tammy? Would you what she was scheduled for?

I did not see any email confirming a new trainee and Tammy shows busser/coffee?

Please confirm

Thanks

Erika Ceron

Sr. Manager Food Services

TEL: 310-369-8003

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