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**Re: May 2nd**

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**From** Adam Guerra <adam.guerra@theservicecompanies.com>

**Date** Thu 2025-05-01 5:52 AM

**To** Jen Haines <hainson2013@gmail.com>

**Bcc** HS New Jersey <hsnj@theservicecompanies.com>

Good morning Jennifer,

Thank you for your responses. The Service Companies accepts your resignation effective immediately, you have been removed from our active roster.

**Adam Guerra** | Director of Operations - Hospitality Services

**THE SERVICE COMPANIES**

3750 NW 87<sup>th</sup> Avenue - Suite 700 #1019  
Miramar, Florida 33178

**O:** 562-283-6566

**M:** 562-774-8974

**E:** adam.guerra@theservicecompanies.com

**W:** theservicecompanies.com

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**From:** Jen Haines <hainson2013@gmail.com>

**Sent:** Thursday, May 1, 2025 4:28 AM

**To:** Adam Guerra <adam.guerra@theservicecompanies.com>

**Subject:** Re: May 2nd

**VALIDATE:** 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking/opening if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

Thank you for the opportunity of the experience at Windcreek.

On Wed, Apr 30, 2025 at 6:15 PM Jen Haines <[hainson2013@gmail.com](mailto:hainson2013@gmail.com)> wrote:

Hi Adam, I will not be returning. I don't think giving me a final notice for something I never gotten in the first place is fair.

On Wed, Apr 30, 2025 at 2:56 PM Adam Guerra <[adam.guerra@theservicecompanies.com](mailto:adam.guerra@theservicecompanies.com)> wrote:

Hi Jennifer,

Yes we are able to allow you an opportunity to demonstrate perseverance and issue a final warning for the missed shift last week and continue to keep you scheduled for Friday 330pm at Wind Creek. Please reply here to confirm you will be arriving.

**Adam Guerra** | Director of Operations - Hospitality Services

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**From:** Jen Haines <[hainson2013@gmail.com](mailto:hainson2013@gmail.com)>

**Sent:** Tuesday, April 29, 2025 5:26 PM

**To:** Adam Guerra <[adam.guerra@theservicecompanies.com](mailto:adam.guerra@theservicecompanies.com)>; Debbie McKee  
<[Debbie.McKee@theservicecompanies.com](mailto:Debbie.McKee@theservicecompanies.com)>

**Subject:** May 2nd

**VALIDATE:** 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking/opening if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

If you don't need me make it anymore I can bartend at a club by my house, but I need to know what the schedule is

On Tue, Apr 29, 2025 at 5:45 PM Jen Haines <[hainson2013@gmail.com](mailto:hainson2013@gmail.com)> wrote:

You need to let me know if you need me on May 2 then if not, I'm not coming.

On Mon, Apr 28, 2025 at 1:49 PM Jen Haines <[hainson2013@gmail.com](mailto:hainson2013@gmail.com)> wrote:

Well, I don't know how it happened because I was waiting for Debbie to get back to me. Is she with the company or do I look for emails from you?

On Mon, Apr 28, 2025 at 1:48 PM Adam Guerra <[adam.guerra@theservicecompanies.com](mailto:adam.guerra@theservicecompanies.com)> wrote:

Hi Jennifer,

I sent you a reconfirmation reminder Friday 4/18 and show that it was read.

04/18/2025 @ 10:43 AM NEXT WEEK REMINDER Job: Servers - Thursday - April 24th

opened

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**Adam Guerra** | Director of Operations - Hospitality Services

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**From:** Jen Haines <[hainson2013@gmail.com](mailto:hainson2013@gmail.com)>  
**Sent:** Monday, April 28, 2025 10:42 AM  
**To:** Adam Guerra <[adam.guerra@theservicecompanies.com](mailto:adam.guerra@theservicecompanies.com)>  
**Subject:** Re: Thursday 4/24 shift

**VALIDATE:** 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

I reached out to Debbie three times I didn't ever got a confirmation on Thursday. I got a confirmation for May 2.

On Mon, Apr 28, 2025 at 1:05 PM Adam Guerra <[adam.guerra@theservicecompanies.com](mailto:adam.guerra@theservicecompanies.com)> wrote:

Hi Jennifer,

You were marked as not arriving to your shift Thursday at Wind Creek, what happened?

**Adam Guerra** | Director of Operations - Hospitality Services

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