



Re: May 2nd

From Adam Guerra <adam.guerra@theservicecompanies.com>

Date Thu 2025-05-01 5:52 AM

To Jen Haines <hainson2013@gmail.com>

Bcc HS New Jersey <hsnj@theservicecompanies.com>

Good morning Jennifer,

Thank you for your responses. The Service Companies accepts your resignation effective immediately, you have been removed from our active roster.

Adam Guerra | Director of Operations - Hospitality Services

THE SERVICE COMPANIES

3750 NW 87th Avenue - Suite 700 #1019

Miramar, Florida 33178

O: 562-283-6566

M: 562-774-8974

E: adam.guerra@theservicecompanies.com

W: theservicecompanies.com

From: Jen Haines <hainson2013@gmail.com>

Sent: Thursday, May 1, 2025 4:28 AM

To: Adam Guerra <adam.guerra@theservicecompanies.com>

Subject: Re: May 2nd

VALIDATE: 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking/opening if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

Thank you for the opportunity of the experience at Windcreek.

On Wed, Apr 30, 2025 at 6:15 PM Jen Haines <hainson2013@gmail.com> wrote:

Hi Adam, I will not be returning. I don't think giving me a final notice for something I never gotten in the first place is fair.

On Wed, Apr 30, 2025 at 2:56 PM Adam Guerra <adam.guerra@theservicecompanies.com> wrote:

Hi Jennifer,

Yes we are able to allow you an opportunity to demonstrate perseverance and issue a final warning for the missed shift last week and continue to keep you scheduled for Friday 330pm at Wind Creek. Please reply here to confirm you will be arriving.

Adam Guerra | Director of Operations - Hospitality Services

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E: adam.guerra@theservicecompanies.com

W: theservicecompanies.com

From: Jen Haines <hainson2013@gmail.com>

Sent: Tuesday, April 29, 2025 5:26 PM

To: Adam Guerra <adam.guerra@theservicecompanies.com>; Debbie McKee

<Debbie.McKee@theservicecompanies.com>

Subject: May 2nd

VALIDATE: 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking/opening if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious.
Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

If you don't need me make it anymore I can bartend at a club by my house, but I need to know what the schedule is

On Tue, Apr 29, 2025 at 5:45 PM Jen Haines <hainson2013@gmail.com> wrote:

You need to let me know if you need me on May 2 then if not, I'm not coming.

On Mon, Apr 28, 2025 at 1:49 PM Jen Haines <hainson2013@gmail.com> wrote:

Well, I don't know how it happened because I was waiting for Debbie to get back to me. Is she with the company or do I look for emails from you?

On Mon, Apr 28, 2025 at 1:48 PM Adam Guerra <adam.guerra@theservicecompanies.com> wrote:

Hi Jennifer,

I sent you a reconfirmation reminder Friday 4/18 and show that it was read.

04/18/2025 @ 10:43 AM NEXT WEEK REMINDER Job: Servers - Thursday - April 24th

opened

Adam Guerra | Director of Operations - Hospitality Services

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E: adam.guerra@theservicecompanies.com

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From: Jen Haines <hainson2013@gmail.com>
Sent: Monday, April 28, 2025 10:42 AM
To: Adam Guerra <adam.guerra@theservicecompanies.com>
Subject: Re: Thursday 4/24 shift

VALIDATE: 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://tsc.fyi/TrustedSender>

I reached out to Debbie three times I didn't ever got a confirmation on Thursday. I got a confirmation for May 2.

On Mon, Apr 28, 2025 at 1:05 PM Adam Guerra <adam.guerra@theservicecompanies.com> wrote:

Hi Jennifer,

You were marked as not arriving to your shift Thursday at Wind Creek, what happened?

Adam Guerra | Director of Operations - Hospitality Services

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