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video

Daisy Anyaeto >

Today 1:17 PM

Hello marlen
I'm not sure if you speak to
everyone like that but you were
very disrespectful and I don't not
appreciate it.
Sayithing things in a rude tone
"No this is not up for discussion"
Like excuse me. Please never
speak to me in such manner
again. Thank you!

Hi Daisy, I am sorry that you felt
that there was a tone. I assure you
that there wasn't and I was just
speaking to you in a direct manner
on the fact that we were not
having a discussion about logged
callouts and previous coaching
notes . In fact, if you do feel that
you need to go back and review
the callouts that we have on
record, you can do so by reaching
out to our director of HR. Her
email is
amber.dillon@theservicecompanies.com.

The purpose of my car was just to
reconfirm you were still
committed, and when you



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out to our director of HR. Her email is amber.dillon@theservicecompanies.com.

The purpose of my car was just to reconfirm you were still committed, and when you attempted to call out again, it was my responsibility as your manager to bring it to your attention that there is a concerning pattern about attendance

I appreciate the fact that you were able to conclude the call with the solution of rescheduling the appointment that you mentioned you had for this Thursday, which will help the patterns of concern on our end

My objective is never too upset or disrespect anyone and I encourage you to call Sam directly or Rosalie if you'd like to contribute anything additional that you feel we didn't cover on our call and I have no problem speaking with you as well

Delivered



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