

Re: Tazmin - Cancelled

(SANRS) <jose.benitez@hyatt.com>

Subject: Tazmin - Cancelled

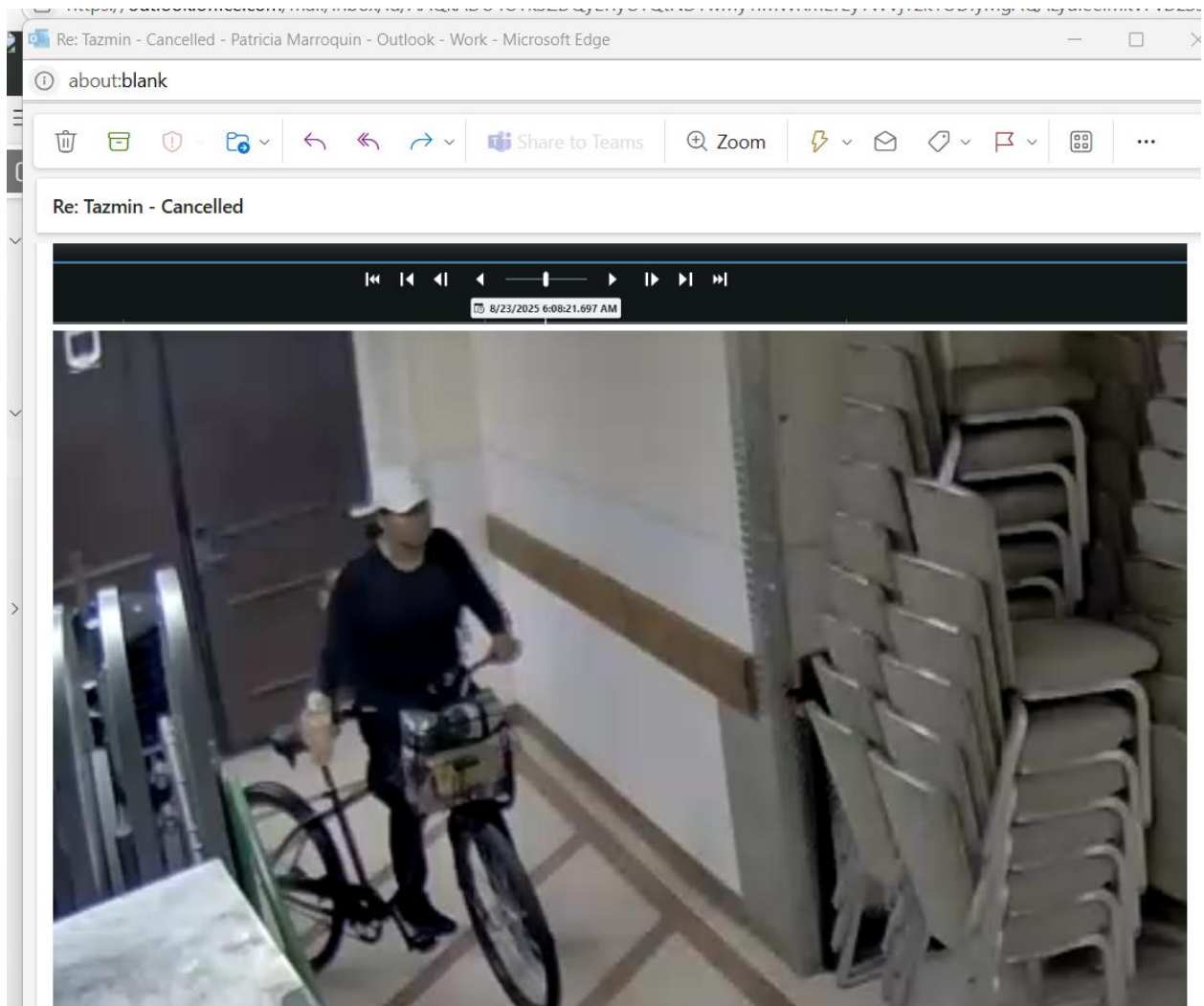
You don't often get email from ryann.bernal@hyatt.com. [Learn why this is important](#)

VALIDATE: 1) sender email suffix logical?; 2) language spelling/context appropriate? consider clicking/opening if; immediately following a meeting/discussion. Research further if; 1) sent out of the blue even from a trusted person; 2) suspicious link content. **SUSPICIOUS:** create new message to sender, do not reply, and seek validation if suspicious. Trusted sender? add them to our trusted list, <https://isc.fyi/TrustedSender>

Hello Patricia,

My name is Ryann and I'm the F&B Supervisor at the Grand Manchester Hyatt. I'm reaching out to let you know that I needed to cancel Tazmin's services today. Last night, our security team found her roaming in the back of house and sleeping in our event space. They escorted her off property at approximately 12:30am. I let her know that we didn't need her services before her 7am shift started, but when I returned with a security escort, she had told my Grand Club team that I didn't speak to her about not needing her help. I have screen shots from our camera footage for your records as well.

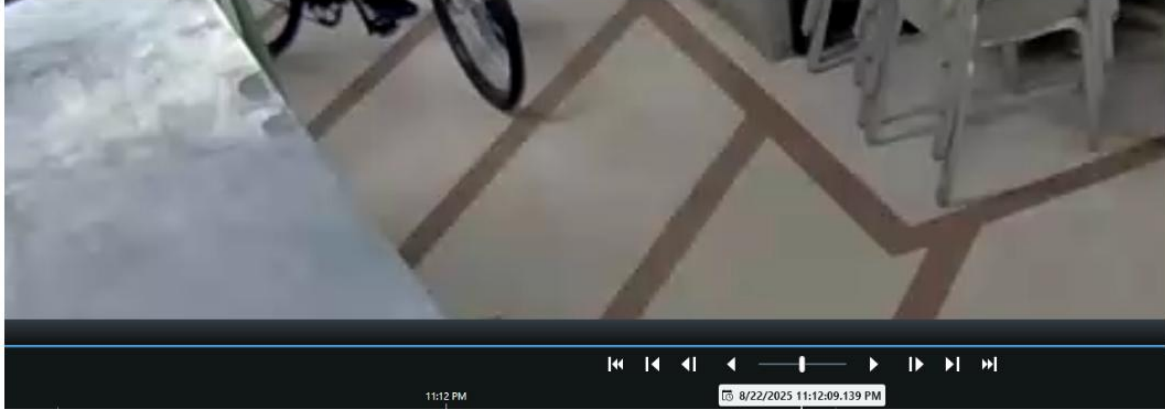




Re: Tazmin - Cancelled - Patricia Marroquin - Outlook - Work - Microsoft Edge

about:blank

Re: Tazmin - Cancelled



I'd like to kindly ask to have her not return to the hotel given the circumstances. Luca and Eric are great though. Thank you for sending them to help with our high volume.

Best,
Ryann Bernal
Food and Beverage Supervisor

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