

Stephen Davis

(925) 664-3318



Yesterday, 4:51 PM

Hi Stephen, the client informed us that you were not at your shift today, what happened? Tomorrow's shift is 830am, will you be at that shift?

AG

Adam Guerra

I called the number on the on the email I also called Justin and I spoke with client

I understand, are you able to confirm tomorrow 830am arrival, as this is crucial to the client's operation?

AG

Adam Guerra

Hi Stephen, are you able to confirm that you will be able to arrive tomorrow please?

AG

Adam Guerra

Stephen Davis

(925) 664-3318



Hi Stephen, are you able to confirm that you will be able to arrive tomorrow please?

AG

Adam Guerra

Yes I can make it

Thank you, I will send confirmation email now. This is super important for the client, so please let us know right away if anything changes.

AG

Adam Guerra

Ok thank you

thank you as well.

AG

Stephen Davis

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Should lock this number in

yes, this is a shared text line all managers use.

AG

Adam Guerra

Ok cool quick question for you

Is this Justin I'm talking with

no, my name is Adam, I am a colleague of Justin.

AG

Adam Guerra

Ok cool I had referred some and they told me to tell them to apply on indeed and let you guys know and

Stephen Davis

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Ok cool I had referred some and they told me to tell them to apply on indeed and let you guys know and they would pull the application can you help me with that

I can give you there name and number if you can help me

yes you can leave that info here and I will share with our director or recruiting tomorrow

AG

Adam Guerra

Okay thank there mama is Amana Cornish there phone number is 925 727 0688

Thank you

Text Message \*

Stephen Davis

(925) 664-3318



3:54 AM

Good morning this is Stephen Davis I was told to text if something came up I will be a lil late today I have a appointment from 8 am to 8:30 I can arrive at work after that thank you

5:47 AM

Hi Stephen, can you let me know the approximate time of your arrival today please?

AG

Adam Guerra

7:55 AM

Hi Stephen, the client has asked that you please confirm your ETA for



Stephen Davis

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7:55 AM

Hi Stephen, the client has asked that you please confirm your ETA for today, please let us know ASAP.

AG

Adam Guerra

Ok I'm at the appointment now I can go as soon as I'm done I be getting there on the Bart today I had car trouble yesterday the car won't be fixed to later today that's why I have to take Bart today we won't have any problems after today

I need to get a real answer about the time you will arrive please, the client is not pleased with your lack of attendance so far.

AG

Stephen Davis

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I need to get a real answer about the time you will arrive please, the client is not pleased with your lack of attendance so far.

AG

Adam Guerra

I understand I couldn't miss appointment it was for my housing sorry about that I'm checking the Bart now

So I can get a time for you

thank you.

AG

Adam Guerra

This won't happen agin and my car stop on me on the highway yesterday and had to get towed that what

Stephen Davis

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This won't happen agin and my car stop on me on the highway yesterday and had to get towed that what happened

Please tell me the ETA for today as soon as you can.

AG

Adam Guerra

Hello Stephen, your assignment has been canceled, you are no longer scheduled for any upcoming shifts.

AG

Adam Guerra

Ok I was gonna be there at by 1015 I had to come turn paperwork in for my housing I can still make it this wouldn't happen agin