

## Bryan A. Fernandez

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**Objective:** *Environment Services AIDE position:* An aspiring team worker, inspired, and dedicated professional who wants to meet the challenges posed in the industry and to contribute towards the growth of the organization along with self motivation.

### Professional Experience

#### *Customer Service/Problem Solving*

- Oversaw front office operations and provided impeccable customer service.
  - Answered phones, scheduled appointments, greeted patients and visitors.
  - Served as liaison between physicians, staff, and patients.
- Managed and enhanced cargo pick up and delivery service as part of a two production team while maintaining all corporate quality standards.
  - Provided excellent care and secured delivery of cargo to its destination.
- Performed a range of housekeeping duties including waste removal, dusting, and cleaning of fixtures and surfaces.
  - Provided a sanitized and aseptic environment for the safety of visitors, patients, and employees.

#### *Detail Mastery & Organization*

- In every position, have developed exceptional skills in managing and handling day to day operations.
  - Maintained detailed records and reports.
  - Assumed responsibility in all inventory stock and organization of merchandise.
  - Gained knowledge of operating procedures associated with different cleaning materials such as wet/dry mop, wet/dry vacuum, and floor cleaning machines.
  - Compliance with all medical/industrial facilities.

### Employment History

*Fernandez Environmental Services* – 29226 Eden Shores Court, Hayward, CA 94545

Domestic Technician/Organizer, June 2004 – Aug 2010

*This Land Is Your Land-Sarah's Science* –21525 Knoll Way, Castro Valley, CA 94546

Domestic Technician/ Inventory Organizer, June 2009 – Aug 2009

*NSCP Cargo* – 2396 American Ave Hayward, CA 94545-1808

Cargo Agent Assistant, 2004 – 2007

### Volunteer History

#### *Kaiser Permanente Medical Center*

1150 Veterans Boulevard, Redwood City, CA 94059

Medical Volunteer, Oct 2, 2010 – Aug 2011

*Eden Gardens Elementary School* – 2184 Thayer Avenue Hayward, CA 94545

Volunteer Organizer Oct 2007 – Dec 2007

*Mt. Eden High School* – 2300 Panama St. Hayward, CA 94545

Fundraiser Carwash Volunteer – 2004 – 2007

### Education

*Chabot College* – 25555 Hesperian Boulevard, Hayward, CA 94545

Associate of Science Degree

**•Course Highlights:** Organic/Biochemistry, Abnormal Psychology, Interpersonal Communication, Human Anatomy, Medical Terminology, Human Physiology, Microbiology.