

# **LOUIE ZEGARRA**

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**OBJECTIVE** Customer –Oriented Bartender and Server with excellent interpersonal and communication skills.

## **SUMMARY OF QUALIFICATIONS**

- **Over 7 yrs Food and Beverage Industry.** Liquor and Smoking Laws familiarity.
- **Organized and efficient server.** Highly responsible and reliable.
- **Server safe certification.** Fluent in Spanish.
- **Point of Sale (POS) system operation Aloha and Digital Dinning.**
- **High volume dinning.** Committed team player.
- **Good Worker Traits:** Hardworking, trustworthy, cooperative, eager to learn, thrive on challenges and opportunity; leadership ability, upbeat, outgoing and positive.

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## **Experience**

- Delivered exceptional service by greeting and serving customers in a timely manner.
- A displayed enthusiasm and knowledge about the restaurants menu and products.
- Assisted guest with making menu choices in an informative and helpful fashion.
- Set up all bar stations. Attended to a four table station.
- Routinely cleaned work areas. Assisted co-workers when possible.
- Regularly checked on guests. Maintained knowledge of menu items.
- Appropriately suggested additional items to guest.
- Monitored guest for intoxication.
- Managed opening and closing duties. Reconciliation of the cash drawer.
- Consistently provided professional friendly service.

## **WORK HISTORY**

<b>THE PARTY STAFF , INC. 703 MARKET STREET SAN FRANCISCO, CA</b>	<b>01/2013-PRESENT</b>
<b>MACYS 170 O FARRELL ST. SAN FRANCISCO, CA</b>	<b>10/2012-Present</b>
<b>Home Depot</b> 3859 Antelope Rd. Antelope, Ca	<b>01/2011-05/2012</b>
<b>Nortech Waste</b> 3033 Fiddymont Rd. Roseville, Ca	<b>10/2009-01/2011</b>
<b>Trader Vics</b> 3663 Las Vegas Blvd. Las Vegas, NV	<b>02/2007-10/2010</b>
<b>Cheese Cake Factory</b> 3500 Las Vegas Blvd. Las Vegas, NV	<b>12/2005-02/2007</b>
<b>Gordon Biersch Co.</b> 3987 Paradise Rd. Las Vegas, NV	<b>10/2002-12/2006</b>
<b>Punchline Comedy Club</b> 444 Battery St. San Francisco, Ca	<b>04/1996-08/2003</b>

## **EDUCATION**

- City College of San Francisco California-2000
- General Studies San Francisco, CA
- Course work in Communications Broadcasting TV and Radio
- American Conservatory Theatre -1997-1999
- Acting/ Comedy Classes
- City College of North Las Vegas
- Hospitality Management coursework in Hotel Management
- Concentration in Restaurant and Hospitality Operations