

LOUIE ZEGARRA

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OBJECTIVE Customer –Oriented Bartender and Server with excellent interpersonal and communication skills.

SUMMARY OF QUALIFICATIONS

- **Over 7 yrs Food and Beverage Industry.** Liquor and Smoking Laws familiarity.
- **Organized and efficient server. Highly responsible and reliable.**
- **Server safe certification. Fluent in Spanish.**
- **Point of Sale (POS) system operation Aloha and Digital Dinning.**
- **High volume dinning. Committed team player.**
- **Good Worker Traits:** Hardworking, trustworthy, cooperative, eager to learn, thrive on challenges and opportunity; leadership ability, upbeat, outgoing and positive.

Experience

- Delivered exceptional service by greeting and serving customers in a timely manner
- A displayed enthusiasm and knowledge about the restaurants menu and products.
- Assisted guest with making menu choices in an informative and helpful fashion.
- Set up all bar stations. Attended to a four table station.
- Routinely cleaned work areas. Assisted co-workers when possible.
- Regularly checked on guests. Maintained knowledge of menu items.
- Appropriately suggested additional items to guest.
- Monitored guest for intoxication.
- Managed opening and closing duties. Reconciliation of the cash drawer.
- Consistently provided professional friendly service.

WORK HISTORY

THE PARTY STAFF, INC. 703 MARKET STREET SAN FRANCISCO, CA

01/2013-PRESENT

MACYS 170 O FARRELL ST. SAN FRANCISCO, CA

10/2012-Present

Home Depot 3859 Antelope Rd. Antelope, Ca

01/2011-05/2012

Nortech Waste 3033 Fiddymment Rd. Roseville, Ca

10/2009-01/2011

Trader Vics 3663 Las Vegas Blvd. Las Vegas, NV

02/2007-10/2010

Cheese Cake Factory 3500 Las Vegas Blvd. Las Vegas, NV

12/2005-02/2007

Gordon Biersch Co. 3987 Paradise Rd. Las Vegas, NV

10/2002-12/2006

Punchline Comedy Club 444 Battery St. San Francisco, Ca

04/1996-08/2003

EDUCATION

- City College of San Francisco California-2000
- General Studies San Francisco, CA
- Course work in Communications Broadcasting TV and Radio
- American Conservatory Theatre -1997-1999
Acting/ Comedy Classes
- City College of North Las Vegas
- Hospitality Management coursework in Hotel Management
- Concentration in Restaurant and Hospitality Operations