



Sasha Tetera
(646) 262-2398
920 Leavenworth St
San Francisco, CA 94109
sashatetera@gmail.com

Seeking to acquire a server/bartender position in a positive environment to demonstrate my skills and improve my beverage and service knowledge

Skills:

-
- Responsible, self-motivated, hard-working, respectful
 - Strong communication skills, service oriented, fluent in Russian
 - Knowledge of OpenTable, Micros POS, Restaurant Manager POS

Work experience:

Server/Bartender, Crab House

San Francisco, CA

02/12 – present

- Being able to answer questions and have thorough product knowledge of the menu and establishments policies
- Making and serving beverages demonstrating and promoting positive guest relations

Hostess Lead, Michelangelo Café

San Francisco, CA

07/11 – 06/12

- Leading promotional activities with owner and senior management, resulting in a 15-20% increase in sales
- Greeting, maintaining relationships with customers to increase loyalty, managing dining reservations

Server, Café Flore

San Francisco, CA

06/11 – 03/12

- Recommending menu items and providing description of the specials, taking food orders, and serving the customers, To-Go orders
- Implementing cashier and cash reconciliation duties using Micros

Hostess, Patsy's

New York, NY

06/10 – 09/10

- Taking telephone calls, seating guests while being aware of server sections and guest to server ratios in order to ensure a smooth and enjoyable dining experience for guests

Cocktail Server, Graffiti Bar

Minsk, Belarus

08/09 – 04/11

- Working with a point of sale system, accepting money, and making changes when needed
- Assisting Bartender with stocking, making coffee, serving drinks and appetizers

Education:

Academy of Public Administration, (Minsk, Belarus) 2008 – 2011

City College of San Francisco, 2012-present