



**Sasha Tetera**  
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Seeking to acquire a server/bartender position in a positive environment to demonstrate my skills and improve my beverage and service knowledge

**Skills:**

- Responsible, self-motivated, hard-working, respectful
- Strong communication skills, service oriented, fluent in Russian
- Knowledge of OpenTable, Micros POS, Restaurant Manager POS

**Work experience:**

**Server/Bartender, Crab House** San Francisco, CA

02/12 - present

- Being able to answer questions and have thorough product knowledge of the menu and establishments policies
- Making and serving beverages demonstrating and promoting positive guest relations

**Hostess Lead, Michelangelo Café** San Francisco, CA

07/11 - 06/12

- Leading promotional activities with owner and senior management, resulting in a 15-20% increase in sales
- Greeting, maintaining relationships with customers to increase loyalty, managing dining reservations

**Server, Café Flore** San Francisco, CA

06/11 - 03/12

- Recommending menu items and providing description of the specials, taking food orders, and serving the customers, To-Go orders
- Implementing cashier and cash reconciliation duties using Micros

**Hostess, Patsy's** New York, NY

06/10 - 09/10

- Taking telephone calls, seating guests while being aware of server sections and guest to server ratios in order to ensure a smooth and enjoyable dining experience for guests

**Cocktail Server, Graffiti Bar** Minsk, Belarus

08/09 - 04/11

- Working with a point of sale system, accepting money, and making changes when needed
- Assisting Bartender with stocking, making coffee, serving drinks and appetizers

**Education:**

Academy of Public Administration, (Minsk, Belarus) 2008 - 2011

City College of San Francisco, 2012-present