

Aubery Kache
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Objective:

To obtain a position within hospitality Service Industry that will utilize my strengths in bussing waiting and running food.

Qualification:

- Excellent customer service skills.
- Exceptional ability to multi-task
- Perform extremely well under pressure
- Meeting / exceeding customer expectation
- Outstanding work ethics & values

Experience:

Delancey St. Restaurant March 2012 to Present

- Waiting staff for Delancey St. restaurant
- Valet parking
- Meeting with government officials
- Ensured that all customers expectations were met
- Efficiently handled customer complaints that resulted in customer satisfaction

Delancey St. Reception Desk Oct 2012 to Present

- Professionally dealt with irrational callers
- Quickly located personnel for various calls, messages etc.
- Fielded all calls and messages to appropriate personnel
- Maintained daily logs & journals

Delancey St. Dinning room June 2011 to Present

- Take multiple food & beverage orders
- Run food & beverage to guests
- Bussing tables at a high volume pace

Education:

- **Merced High** **G.E.D.** **Feb 1988**

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Delancey Street Foundation-San Francisco, Ca.

The Delancey Street Foundation is the country's leading residential self-help organization. Focus in the two year minimum commitment is on residents learning to work together promoting non-violence through a principle called "each one, teach one." Focus is on work ethics, responsibility and interpersonal skills, functioning as an extended family. Residents are held to the strictest codes of morality and integrity, while working together and learning to live a drug free life of purpose and meaning.

Some of my responsibilities while at the Delancey Street Foundation were as follows:

Minyan Aide: Responsible for the care, mentoring coaching and engagement of nine (9) men in early recovery. Model behavior, counsel and provide crisis intervention. Assist in preparing behavioral and evaluation reports.

Interviewer: Intake and assessment. Interview and determine readiness for acceptance into Delancey Street Foundation.

Mentor: Responsible for the care, mentoring coaching and engagement of seventeen (17) men in a longer state of recovery. Model behavior, counsel and provide crisis intervention. Assist in preparing behavioral and evaluation reports.

Thank you for your time,