

Guy Tryon Rilleau

(802)779-5654

1 Edward st. San Francisco, Ca
Grill889@gmail.com

Objective

Seeking a job in the food and beverage industry with a focus on locally sourced ingredients and products, great customer service, multi-tasking and attention to detail.

Employment Highlights

Feb 2013-Aug 2013

Bartender and Server

Easy Tiger

- Served and poured craft beer, craft cocktails and unique old world wines in a vibrant downtown restaurant consisting of a 10 seat bar and 175 seat beer garden and dining room
- Provided great customer service, including food and beverage pairing and suggesting

Jan 2011-Dec 2012

Pub Team Member

Black Star Co-op Pub and Brewery

- Worker Development
- Member of the Workers Assembly's Voting Body
- Hired new employees
- Retained knowledge of hundreds of craft beers
- Assisted in ordering craft beers
- Maintained relationships with brewery reps and brewers
- Coordinated artwork in the pub
- Wrote Protocols
- Wrote Purchase Proposals
- Communicated through email daily
- Worked in high volume setting
- Worker of the month March 2012
- Accomplished multiple maintenance projects
- Acknowledged for high level of customer service
- Occasionally assisted in brewing process
- With strong work ethic carried out on-shift tasks efficiently: Pouring beer, talking to customers about and suggesting beer(including food pairing), ran food to tables, bussed and cleaned dining room, washed dishes and glasses, opened and closed pub

Feb 2009-Mar 2011

Server and Line Cook

The Belmont

- Served and prepared fine foods and beverages
- Retained full knowledge of food and drink menus
- Up-sold specials and high margin items

Education

2003-2005

Brevard College

- Psychology Major
- Work Study as IT assistant

Summary of Qualifications

- Motivated and focused work ethic
- High knowledge retention, and memorization skills
- Analytical approach to problem identification, assessment, and resolution
- Strong interpersonal skills including developing long lasting relationships
- Extensive craft beer knowledge
- Meticulous attention to detail
- Ability to multitask constantly

Volunteer Experience

- 2012 Heritage Park Nursing and Rehab
- 2010 Martin Luther King day of service
- 2002, 2003 Glad Rags clothing program

References

Work:

Dana Curtis

Black Star Co-op Pub and Brewery
(512)452-2337

Larry Miller
The Belmont
(512)457-0300

Personal:

Jessica Payne
jpayne@hampshire.edu
(413)476-5875

Dianne Ward
dianne.ward.77985@facebook.com
(415)388-4349