

Tuesday 4/10/00
11:00 AM

Gabriela Rojas
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Home: 626.331.2611
Mobile: 626.2574291

OBJECTIVE: Seeking a challenging opportunity as a server to utilize my skills and experience in organization, time management, and multi-tasking. I am professional, highly motivated and energetic individual who is detail-oriented and thrives in a fast paced environment.

SUMMARY OF SKILLS: Highly motivated, detail oriented and ability to take initiative. Strong interpersonal and communication skills. Read, write and speak fluently in both English and Spanish. Pays attention to detail and able to organize and prioritize several projects at once. Thrives in a high pressure, high volume and fast paced environment.

EXPERIENCE:

El Cholo
City of Pasadena
Service Manager
Also handled off sight catering and in-house banquets, schedule servers

Accountable for budgeting, cost control, general accounting and full profit and loss. Planned menus, estimated food and beverage costs, and purchased inventory. Investigated and resolved food and beverage quality and service complaints, ensuring customer satisfaction and repeat business. Created new business through community involvement and active public relations programs. Recruited, hired, supervised, scheduled and motivated a staff of up to 45 employees. Trained service staff to enhance customer service and increase profits through suggestive selling.

Hospitality Management Services

Name	Mobile
Blair Salisbury President, CEO	<u>626.376.3703</u>
Diego Fernandez Operating Partner	<u>626.376.3701</u>
Tom Anderson Director of Operation	<u>626.203.9352</u>
Ricardo Diaz General Manager	<u>626.203.9340</u>

I have over 20 years hospitality experience . Available to work weekends ,evenings and holidays not a problem ,reliable transportation .Ready to start now. Must speak to prior employer . Completely committed to customer satisfaction .