

4/18 1:00 p

## **Jesse Burton**

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I'm looking to bring my fundamentals and knowledge within the Sales, Marketing, and Restaurant Industry to be a beneficial asset to any team, while beginning a new career possibility.

I am an Energetic and Professional team player looking to bring a positive attitude and eighteen years of experience in customer service and restaurant hospitality to any field of opportunity. I am proficient with Microsoft Office, numerous Restaurant POS Systems as well as Internet Explorer.

### Skill Summary

**Guest Service** - Customer Service Manager, Sales and Marketing Manager

**Catering/Hospitality** - Banquet, Bar Manager, Catering, Restaurant Manager, Waiting/Bar Staff, Sales and Marketing

### Work Experience

#### **Server**

**McCormick and Schmicks in Roseville, Ca (12/2012- 04/2013)**

- Fine Dining Server in Charge of Providing 110% Guest Satisfaction
- Knowledgeable of Menu to Wine Pairing and Bar Spirits
- Opening and Closing Responsibilities and Side work
- Set Up, Bussing, and Table Maintenance

**Banquet Bartender/ Server at Thunder Valley Casino**

**Express Professionals in Roseville, CA (12/2012- On Call)**

- Main Bartender for Banquets and Concerts
- Banquet Server for Holiday Parties and Celebrations
- Set up and Break Down of the Main Bar and Banquet Dining Floor
- Provided Excellent Hospitality and Overall Guest Satisfaction

#### **Bartender**

**Pure Lounge Night Club in Sunnyvale, CA (01/2012- 08/2012)**

- Lead Night Club Bartender in charge of providing an excellent experience to our clientele for high volume sales and promotions
- Promote Club Night Life and Events through Social Media, Networking, and Marketing
- Setup, Stocking, Inventory and Breakdown of our Main Bar

**Banquet Bartender/ Bar Manager**

**The University Country Club in Palo Alto, CA (2008-Presently On Call)**

- Lead Banquet Bartender in charge of providing excellent experience to our clientele for large gatherings and receptions
- Train new employees and bring an overall knowledge of wine and spirits to current, new employees
- Inventory control and ordering for bar

#### **Shift Manager/Server-Bartender**

**Gordon Biersch Brewery Restaurant in Palo Alto & San Jose, CA (07/2002-11/2010)**

- Management and distribution of bar products and inventory
- Responsible for all financial obligations, including all opening and closing responsibilities
- Training of new servers and bartenders
- Teaching of new product knowledge and promotions

### Education

**Sacramento City College in Sacramento, CA**

August 1999 - June 2001

**College of San Mateo in San Mateo, CA**

September 2006 - February 2007; P.O.S.T. (Police Operations and Standardized Training)

Certificate, Criminal Justice