

Julie Woosley

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Career Overview

Dedicated Customer Service Representative motivated to maintain customer satisfaction and contribute to company success.

Core Strengths

Customer service expert

Energetic work attitude

Inventory control familiarity

Courteous demeanor

Sharp problem solver

Active listening skills

Seasoned in conflict resolution

Adaptive team player

Accomplishments

- Promoted to Area Supervisor from associate within four weeks of employment
- Promoted to Catering Crew Leader in one season
- Maintained dry good and beverage inventory
- Future Professional Visionary Club

Additional Qualifications

Food Safe Handlers Certificate

Sixteen years restaurant experience

Work Experience

Ross Dress For Less

September 2008 to October 2012

Area Supervisor

San Luis Obispo, CA

- Guaranteed positive customer experiences and resolved complaints
- Recommended, selected and helped locate merchandise based on customer needs and desires
- Communicated all merchandise needs or issues to appropriate supervisors
- Prevented store loss using awareness, attention to detail and integrity
- Trained 50+ employees quarterly
- Cross trained and provided back up for other customer service representatives when needed

Mama's Meatball

February 2007 to August 2008

FOH Supervisor

San Luis Obispo, CA

- Performed serving, cleaning and stocking duties
- Efficiently resolved problems or concerns to the satisfaction of all involved parties
- Communicated well and used strong interpersonal skills to establish positive relationships with guests and employees
- Regularly updated computer systems with new pricing and daily food specials

Educational Background

Paul Mitchell - The School

November 2013

CA State License

Sacramento, CA

Continuing education in cosmetology and salon management