

Kim Gauna

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Work Ethic

Whether working at a 5-Star restaurant or the neighborhood pub, by providing an exceptional customer experience, I establish great client support resulting in high sales and return customers.

Qualifications

- Highly motivated individual with strengths in all facets of restaurant operations
- Able to perform well individually and as part of a team
- Ability to see the “big picture,” yet realizes that success is in the details
- Excellent communication, organization and time management skills

Hospitality

- Continual study in order to offer appropriate food and wine pairings
- Creative bartender skills
- Provide timely service, per customer’s specifications
- Supervise and train staff, including seasonal, full-time and part-time workers

Operations

- Efficient inventory review and ordering
- Scheduling staff for a variety of shifts
- “Turning,” stations as appropriate from breakfast to lunch to dinner service
- Overseeing daily open and closing operations

Work Experience

- Meridians at Sun City (Sports Bar, Server Lunch and Dinner, Banquets) - Roseville, California - April 2012 - January 2013
- Finn's - Roseville, California (Server and Hostess) - September 2011 - March 2102
- Christy Hill - Tahoe City, California - May 2010 - Sept 2010
 - Hostess and Server
- West Shore Cafe - Homewood, California - 2006 - 2009
 - Lunch Server/Shift Supervisor
- The Bridgetender - Tahoe City, California - 2003 - 2005
 - Server and Bartender
- F Street Station - Anchorage, Alaska - 1984 - 2002 - (Server and Bartender)