

LA server 4/29

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Marianela Winicki

1335 Linda Rosa Av.

Los Angeles, CA 90041

Marianelaw28@yahoo.com

Cell: 310-985-0096

Host
server

Objective:

Highly organized and personable Server with experience providing exceptional customer service in establishments ranging from casual cafés to fine-dining restaurants.

Professional Work Experience:

- The Saguaro Hotel and Tinto Restaurant (Garces Group)
-January 2012/December 2012-
1800 E. Palm Canyon Drive, Palm Springs, CA 92262.

Assisted customers in order selection, recommended specific menu items, and ensured prompt, accurate service. Ensured high guest check averages by suggesting and selling additional food and beverage items. Continually visited guest tables to promote inviting and attentive service. Provided direct assistance to bartender and lounge staff. Conducted inventory tracking and restocked supplies.

- **Gaucha Grill Brentwood- 2003/2008 -
11754 San Vicente Blv. Los Angeles, CA 90049.**

Assist guests in order selection by promoting specific menu items and specials. Respond to inquiries regarding meal preparation and service. Up-sell appetizers, specialty beverages, and desserts to increase guest check averages. Coordinate with kitchen staff to ensure timely and accurate order preparation. Regularly follow-up with guest tables and promptly fulfill additional requests. Collect payments and balance transactions with receipts.

I had also worked as a hostess and my responsibilities for this position were the following:

Seat and greet guests. Take reservations (Open Table). Clean menus. Answer the phone taking delivery and take -out orders.

Educational Summary:

Mariano Acosta High School, Buenos Aires, Argentina

Bachelor's degree in Elementary Education, Argentina, 2001.

Certifications:

Sign Language certificate, Red Cross, Argentina -2001

Kidsave, Volunteer position, Los Angeles -2005.

Reference:

Will be pleased to furnish upon request.