

AMANDA FRIEDMAN

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PROFESSIONAL SUMMARY

Dedicated food service worker proficient in customer service, food handling, preparation, and Point of Sale (POS) transactions
Seeking full-time position with opportunities for advancement in company.

SKILLS

- Thrives in fast-paced environment
- Cash handling expert
- Quick problem solver
- POS systems knowledge
- Committed team player
- Lifts and carries up to 50 lbs
- Courteous, professional demeanor
- Computer literate

WORK HISTORY

2010 - 2012

Hostess/Server/Kitchen **McNear's Bar and Grill** – Petaluma, CA

- Consistently provided professional, friendly and engaging service.
- Displayed enthusiasm and knowledge about the restaurant's menu and products.
- Followed all safety and sanitation policies when handling food and beverage to uphold proper health standards.
- Verified cash drawer against the day's receipts.
- Resolved guest complaints quickly and efficiently.

2007 - 2009

AM Supervisor Uhaul Moving and Self-Storage – Santa Rosa, CA

- Stocked and replenished merchandise according to store merchandising layouts.
- Completed all point of sale opening and closing procedures, including counting the contents of the cash register.
- Handled all customer relations issues in a gracious manner and in accordance with company policies.
- Fostered a positive work environment by consistently treating all employees and customers with respect and consideration.

2002 -2004

Cashier Arco AM/PM – Santa Rosa, CA

- Stocked and replenished merchandise according to store merchandising layouts.
- Cleaned and organized the store, including the checkout desk and displays.
- Completed all point of sale opening and closing procedures, including counting the contents of the cash register.
- Handled all customer relations issues in a gracious manner and in accordance with company policies.

1999 -2002

Cashier/Food Service McDonalds – Medford, OR

- Consistently provided friendly guest service and heartfelt hospitality.
- Operated the drive-through window and sales register quickly and efficiently.
- Maintained high standards of customer service during high-volume, fast-paced operations.
- Handled currency and credit transactions quickly and accurately.

EDUCATION

Current

Associate of Arts: Community Health Services

Merritt College - Oakland, CA

1997

High School Diploma:

Santa Rosa High School - Santa Rosa, CA