

# Daniele Andrews

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## Objective

To obtain a position that will utilize my customer service skills, a position that will enable me to further my education; as well as acquire new skills and possibly advance within the company.

## Education

August 2011-Heald College San Francisco  
November 2009 – Graduated Hilltop Cosmetology School  
June 2003 - Graduated from Balboa High School

## Awards

Summer 2003 - Merit Award  
Summer 2002 - S.F.U.S.D. most enthusiastic award

## Work Experience

April 2011- Present Peets Coffee & Tea  
Retail Associate Serve and prepare beverages  
Maintain cleanliness of Bar and café areas  
Replenish and restock retail merchandise as needed  
Perform cash handling transaction

September 2008 – October 2010 Asia SF Cashier/ Server  
Receive and deliver cuisine in a busy entertainment atmosphere.  
Maintain a clean and sanitary work environment during busy work hours  
Balance cash register and prepare daily deposit

July 2006 – October 2010 Starbucks Barista/ Certified Coffee Master  
Prepare and serve hot and cold beverages at a very fast paced environment.  
Maintain cleanliness of work station and café areas.  
Process cash register functions  
Developing enthusiastically satisfied customers through “legendary” service

August 2003 – November 2005 GAP Inc. Sales Coach/ Denim Specialist  
Conduct new employee trainings and orientations.  
Key holder / M.O.D.  
Resolve any customer issues  
Set window decals, displays and marketing  
Maintain denim walls in compliance with brand standards

## Skills

Takes on initiative, leader, team player, ability to multi-task, hard worker, dependable and reliable. Very strong interpersonal skills, quick learner, and good memory.

Volunteered as a camp counselor for Camp Carritos for summer camp  
Student aide at Sheridan Elementary for one semester, volunteer Bulk Food packer San Francisco Food bank