

305 WILDFLOWER DR. ROSEVILLE, CA 95678
PHONE 707-484-0932 • E-MAIL CHING.FAM@GMAIL.COM

MURISSA J. CHING

EDUCATION

1997-2001 Petaluma High School Petaluma, CA

High School Diploma

2003-2005 San Rafael Beauty Academy San Rafael, CA

Esthetician Certificate

Food Handlers Certificate

WORK EXPERIENCE

2008- Current Legends and Heroes @ Woodcreek Golf Course

Manager/Shift Leader/Head Bartender

- Managing a team of employees while maintaining highest level of customer service and food quality. Bartending, cocktailing and food service, with a high level of POS system knowledge. Responsible for opening and closing the restaurant, while running nightly reports, and preparing nightly drop for morning deposit. Assisting general and district managers, banquet facility, and large annual events. Responsible for performing bi-weekly inventory of the entire restaurant. Ran Friday night karaoke.

2006 - 2008 Rooster Run Golf Course

Server/ Bartender/ Assistant Banquet Captain

- Breakfast, lunch and dinner food service. Opening and closing restaurant, pouring and serving alcoholic and non-alcoholic beverages. Setting up and breaking down banquet. Processing cash and credit card transactions, bussing tables, maintaining utmost cleanliness of server station. Self-starter, self-sufficient, self-motivator. Events include but not limited to: Weddings, anniversaries and special occasion parties.

2004-2005 One-Fifty-Four Restaurant

Bar Manager/ Server/ Beer and Wine Bartender

- Taking orders, serving food and spirits, restocking and cleaning, handling customer complaints, nightly reports and night register closing. Experience in fine dining atmosphere. Organic, sustainable, local, free-range food products.

SKILLS & HIGHLIGHTS

- Extremely reliable and punctual.
- Good at dealing with people and maintaining an ultimate level of customer service.
- Professional, genuine, quick learner, and reliable. Good at multitasking.

(REFERENCES AVAILABLE UPON REQUEST)