

12:30p @ 9/6

# Haley Groh

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## PROFESSIONAL EXPERIENCE

### **ISU Dining Ames, IA**

*Student Supervisor August 2010 – July 2013*

- Provide customer service by greeting and assisting customers, and responding to customer inquiries and complaints
- Assign employees to specific duties
- Enforce safety, health, and security rules

### **Dr. Lisa Larson Research Lab**

*Research Assistant January 2013 – July 2013*

- Organize and enter data in SPSS and Excel
- Communicate with the graduate student to keep moving forward on the project
- Create tables in Microsoft Word

## EDUCATION

### **Birdville High School, North Richland Hills, TX**

*High School Diploma, May 2010*

### **Iowa State University, Ames, IA**

*Psychology B.S., Jul 2013*

### **Texas School of Bartending, Austin, TX**

*Certificate, August, 2013*

## ADDITIONAL SKILLS

- Quick learner
- Self-motivator
- TABC certified
- Texas Food Handlers Certification