



Ms. Kenneth O. Bernardo

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Objective:

To contribute my experience in service and mixology and enthusiasm for hospitality to a fine bar or restaurant as an energetic and positive team member.

Summary:

I am an enthusiastic, dedicated, loyal, hard-working person, who enjoys being a part of a successful and productive team.

**Thirteen years of experience serving at world-class bars and restaurants.
Experienced in meeting the highest standards in customer service.
Resolved customer complaints in a professional and effective manner.
Trained and motivated staff to do their best to enhance customer service.**

Experience:

*** May-July 2013-Colony Manor Assisted Living(Caregiver)
472 Main Street,wasilla Ak 99654**

***May-July -Sakura Sushi Japanese Restaurant (Assistant waitress)
991 S.Hermon St. Ste 600 Wasilla AK**

***Jan 2008 – Anthony's Pier 4 (Waitress/Banquet Bartender)
#140 Northern Avenue Boston, MA**

***2006-2007 – The Fong Bar(Bartender)**
#34-36 D'Aguilar St. Lan Kwai Fong, Hong Kong

***2006 – Armani Bar Hongkong(Bartender)**
#1 Charter Rd.Central, Hong Kong

***2003-2006 – Bar George(Bartender/Cashier)**
#38-44 D'Aguilar St. Lan Kwai Fong, Hong Kong

***1999-2002 – Insomnia Bar HongKong(Server)**
#34 D'aguilar St. Lan Kwai Fong, Hong Kong

***1998-1999 – Hard Rock HongKong (Server)**
#100 Canton Rd. TST, Kowloon, Hong Kong

Education:

AMA University Philippines – June 1996-January 1998

Computer Skills

Micros, POS, MS Office, Internet, Email