

OVERVIEW "Sergio"

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PROFESSIONAL OBJECTIVE

To obtain a position where my experience and training may be fully applied. Seeking employment affording opportunities for continuing professional challenge and personal growth.

- Exceptional fine dining server who takes the utmost pride in customer satisfaction.
- Hard working, goal oriented and a team player.
- Beverage services professional dedicated to making sure food and beverage operations meet customer needs. Successful at growing revenues and maximizing profitability.
- Talented Barista & Cafe Worker successful at consistently delivering the highest quality service. Also a fast worker who always goes the extra mile to sell more and keep customers happy.
- Demonstrated analytical and problem solving skills.
- Highly self-directed. Excellent multi-tasking ability.
- Self motivated; able to set effective priorities to achieve immediate and long-term goals and meet operational deadlines with attention to detail in high-volume business environments working well under pressure.
- Inner directed, undertakes multiple tasks with minimal instruction, follows through without supervision or direction.
- Quality commitment; a consistent attitude and respect for high quality standards.

EMPLOYMENT

Courtyard by Marriott
Sacramento Midtown

- Employed. Feb. 4, 2010-Aug 16, 2012
- Supervisor, Paul Miller T(916) 455-6800
- Server, Cashier

- Provided prompt, efficient, friendly, and quality service at all times. Accurately balanced cash register at all times. Consistently kept bar and work areas clean and sanitary in compliance with bar standards and local, state, and federal laws. Operated credit card machines correctly and quickly.

- Greeted newly seated guests in a friendly and timely manner. Maintained a positive working relationship with fellow staff and management. Prepared and served permanent and portable bars.

-Provided customers with drink refills, clearing plates and cleaning tables for new customers.

-Maintained an exceptionally clean restaurant which consisted of sweeping, mopping, and sanitizing tables and chairs.

Premier Bankcard Dakota Dunes, SD.

- Employed, Oct. 6, 2008-Dec. 17, 2010
- Supervisor, Mark Rohlf (605) 235 5454
- Collector Collection Representative

- Collaborated with senior management and made recommendations on procedure and policy improvements.

- Provided prompt, efficient, friendly, and quality service at all times. Collected and participated in group meetings referring to how to create a better team due to their tasks.

- Greeted guests in a friendly and timely manner. Maintained a positive working relationship with fellow staff and management. Prepared and served permanent and portable bars.

EDUCATION

Hiram Johnson High School, 2003 Graduate

High School Diploma

I'm very good with handling food. I took Cooking Classes for 2yrs, but I do have more experience in fine dining serving, bussing.

REFERENCES

Becky Batista (Server)
(916) 847-3241

Maria Vera (Banquet Server)
(916) 504-1898

Jose Patin (Cook)
(916) 519-7003