

RAGNI KUMAR

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797 Minerva St, Hayward, CA 94544

OBJECTIVE:

- To obtain a position where my skills and experience will be utilized.

SKILLS:

- Excellent customer service
- Thorough knowledge of operational policies and procedures
- Strong organizational, communication, and customer service skills
- Fluent in English, Hindi and some knowledge of Spanish

EDUCATION:

Food and Safety Certificate

May 2011

High School Diploma

1981-1983

Baulevu High School, Fiji Islands

High School

1978-1980

Baulevu High School, Fiji Islands

Elementary School

1972-1977

Nacokaika Primary School, Fiji Islands

WORK EXPERIENCE:

Sales Associate, Ross Stores, San Jose, CA

Nov 2011-May 2013

- General Customer Service
- Stocking, Sizing and Marking Merchandiser
- Handling Cash and Making Returns.

Crew Member, Henley Restaurants Inc., San Jose CA

Apr 2009 - 2012

- General customer service
- Handling cash
- Following operational procedures

Educational Supervisor, Ministry for Education, Fiji Islands

2002-2008

- Student supervision
- Paperwork handling
- Collecting data

Cafeteria prep worker, MGM Primary School, Fiji Islands

2001-2008

- Prepping food.
- Organizing and boxing lunches

- Following operational procedures
- Handling Cash.

REFERENCE:

- | | |
|----------------------------------------------------------------|------------------|
| ▪ James Henley, CEO, McDonalds' Restaurant, San Jose | Ph: 408-227-3900 |
| ▪ Vineeta Devi, Premier Banking Manager, Wells Fargo, San Jose | Ph: 408-972-2347 |
| ▪ Maria R, Store Manager, MacDonald's Restaurants, San Jose | Ph: 408-578-9835 |