

## RAGNI KUMAR

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### OBJECTIVE:

- To obtain a position where my skills and experience will be utilized.

### SKILLS:

- Excellent customer service
- Thorough knowledge of operational policies and procedures
- Strong organizational, communication, and customer service skills
- Fluent in English, Hindi and some knowledge of Spanish

### EDUCATION:

**Food and Safety Certificate** May 2011

**High School Diploma** 1981-1983  
*Baulevu High School, Fiji Islands*

**High School** 1978-1980  
*Baulevu High School, Fiji Islands*

**Elementary School** 1972-1977  
*Nacokaika Primary School, Fiji Islands*

### WORK EXPERIENCE:

**Sales Associate, Ross Stores, San Jose, CA** Nov 2011-May 2013  
▪ General Customer Service  
▪ Stocking, Sizing and Marking Merchandiser  
▪ Handling Cash and Making Returns.

**Crew Member, Henley Restaurants Inc., San Jose CA** Apr 2009 - 2012  
▪ General customer service  
▪ Handling cash  
▪ Following operational procedures

**Educational Supervisor, Ministry for Education, Fiji Islands** 2002-2008  
▪ Student supervision  
▪ Paperwork handling  
▪ Collecting data

**Cafeteria prep worker, MGM Primary School, Fiji Islands** 2001-2008  
▪ Prepping food.  
▪ Organizing and boxing lunches

- Following operational procedures
- Handling Cash.

**REFERENCE:**

- James Henley, CEO, McDonalds' Restaurant, San Jose
- Vineeta Devi, Premier Banking Manager, Wells Fargo, San Jose
- Maria R, Store Manager, MacDonald's Restaurants, San Jose

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