

# NATHANIEL MORETZ

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## SUMMARY

- Talented bartender/server successful at consistently delivering the highest quality service.
- Fast worker who always goes the extra mile to sell more and keep customers happy.
- Team player that frequently assists colleagues during periods of high volume to encourage teamwork.
- Greets newly seated guests in a friendly and timely manner.
- Service professional dedicated to making sure food and beverage operations meet customer needs.
- Successful at growing revenues and maximizing profitability.
- Energetic mixologist with almost five years experience in a busy, upscale downtown bar.
- Very knowledgeable in the craft beer scene.

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## HIGHLIGHTS

- Cash registers
- Customer service
- Mixology
- Teamwork
- Handles pressure well
- Excels at upselling
- Gregarious and positive personality
- Flexible schedule

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## EXPERIENCE

### CLANCY'S BY THE BAY

Somers Point, NJ

**Server** 06/2013 to 09/2013

- Serviced multiple patrons simultaneously with full course menu in a high-volume, fine dining atmosphere.
- Responsible for courting and timing customers' meals while having table set properly for each course.
- Provided prompt, efficient, friendly, and quality service at all times.
- Maintained a positive working relationship with fellow staff and management.

### WASHINGTON STREET ALE HOUSE

Wilmington, DE

**Bartender/Server** 08/2008 to 05/2013

- Strictly abided by all state liquor regulations, particularly in regard to intoxicated persons and minors.
- Effectively handled customer complaints and special requests in a timely and orderly fashion.
- Maintained stock levels to prevent shortages of critical items.
- Quickly mixed a variety of simple and complex cocktails.
- Consistently kept bar and work areas clean and sanitary in compliance with bar standards and local, state, and federal laws.

### PRIMA'S PIZZA & PASTA

Hockessin, DE

**Pizza Shop Employee** 10/2006 to 07/2007

- Well-rounded job where almost every position was in the job title.
  - These responsibilities include: Food preparation, pizza station, cold sandwich station, grill station, fry station, phone orders, front counter orders, register operation, deliveries, food and beverage stocking.

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## EDUCATION

**GED: BUSINESS/MATHEMATICS**  
**Archmere Academy, Claymont, DE**

2007