

Christopher Duran
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QUALIFICATIONS:

- Work well with a team
- Bilingual English/Spanish with the ability to translate
- Ability to prioritize and remain focused on the essence of any issue
- Excellent with customer service
- Skilled at learning new concepts quickly while working well under pressure

EXPERIENCE:

03/12-Present **Hard Rock Cafe**
Server

San Francisco, CA

- Worked my way to the top of the server list
- Encourage customers to try new drinks
- Work with the rest of the staff to give great service
- Top of the sales list in food, merchandise, alcohol, and guest satisfaction

12/12-03/13 **M.Y. China**
Server

San Francisco, CA

- Learned to wait on eight or more tables during a rush.
- Helped serve for private events for the Mayor and Governor of San Francisco and CA.
- Worked extremely well under pressure and helped run the serving floor
- Had perfect knowledge of the menu for guest who didn't know Chinese cuisine.

03/11-10/12 **The Olive Garden**
Server

Moreno Valley/San Francisco, CA

- Top server/trainer
- Always gave 100% guest delight and satisfaction seen through surveys
- Worked extremely well under pressure and helped run the serving floor
- Always encouraged guests to try new menu items and alcoholic beverages

10/08-09/09 **Warehouse Demo Services, Inc.**
Demonstrator

Moreno Valley, CA

- Encouraged members to try different products in their homes
- Demonstrated various products throughout the Costco warehouse
- Prepared and demonstrated various foods
- Constantly spoke about products to meet a sales goal

03/08-07/08 **The Disneyland Resort**
Cashier/Host

Anaheim, CA

- Sold merchandise throughout the Disneyland Resort
- Greeted and directed guests to their destination and provided general information
- Prepared foods when in the kitchen
- Worked independently with a 'everything must go' sales goal

- Helped/worked in special events, such as 'Grad Night' and private parties

08/07-02/08 **Starbucks Co.**

Moreno Valley, CA/Chicago, IL

Barista

- Handled making various coffee drinks for customers
- Answered multi-line telephone, routed calls, and took accurate messages
- Helped train new hires
- Managed the cash register in the store and at the drive thru

01/07-05/07 **Hollister Co.**

Riverside, CA

Team Impact Leader

- Attended to the cash register
- Worked independently both on the floor and at the register
- Maintained changing rooms and floor presentable

06/06-08/07 **Del Taco Co.**

Moreno Valley, CA

Office Manager/Receptionist

- Managed the cash register in the store and at the drive thru
- Helped prepare foods when help was needed
- Watched over the store when manager would run to the bank or another store
- Maintained memorable knowledge of new promotions and pricings for the various foods on the menu

EDUCATION:

June 2007

Valley View H.S.

High School Diploma

Moreno Valley, CA

Aug 2010 – Dec 2011

Riverside Community College

RN Program

Riverside, CA

Present

City College of San Francisco

General Ed/Transfer

San Francisco, CA