

Brianna Plascencia

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Core Strengths

- Top sales performer
- Adaptability
- Excellent communication skills
- Energetic work attitude
- Quick learner
- Store maintenance
- Proficient in cash management
- Customer service
- Opening/closing procedures
- Computer proficiency

Accomplishments

Customer Service

- always greeted every customer with a great attitude and made sure every customer left happy and satisfied with our service.

Sales

- Consistently generated additional revenue through skilled sales techniques.
- top sales performer on several occasions.

Product Sales

- upgrading customers to different sizes, and specials. Always up-sold.

Customer Interface

- Greeted customers upon entrance and handled all cash and credit transactions.
- *Multi-tasking*
- Cashiered, Cooked, and served customers, along with maintaining the store and keeping it clean, all alone when working by myself.

Work Experience

Hot Dog on A Stick

May 2013 to August 2013

Cashier/Cook

Puente Hills, CA

Chilis Grill and Bar

January 2012 to July 2012

Hostess

City of Industry, CA

Greeting every customer at the door with a warm, inviting welcome. Always being aware of time management when quoting customers. Being able to deal with impatient customers, while they are waiting to be seated. We were in charge of seating every customer, busing tables, running food from the kitchen, maintain the stores appearance, and keep the restrooms clean. Having to handle stressful situations on our own, and making sure every customer is satisfied

Hot Dog on a Stick

May 2011 to August 2012

Cashier/Cook

Puente Hills, CA

Customer service was always our number one priority. We tended to work alone most of the time, along with opening and closing on our own. Cooking, re-stocking, cleaning, stomping lemonade, serving customers, and handling all money transactions were all apart of the work criteria. Counting out our own money every night and locking up the safe and store every night.

Educational Background

San Francisco State University

2016

Criminal Justice

San Francisco, CA, USA

Second year, quick learning, bright, and enthusiastic college student. Minor in Political Science.

Glen A Wilson High School

2012

High School Diploma

Hacienda Heights, CA, USA