

# NITOSHA STROTHER

131 Northridge Road ♦ San Francisco, CA 94124 ♦ (415) 852-8047  
[nitoshastrotherjr@yahoo.com](mailto:nitoshastrotherjr@yahoo.com)

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## OBJECTIVE

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To secure a position that will allow me to utilize my knowledge, experience and skills

## SUMMARY OF QUALIFICATIONS

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• *Experienced Cashier (Retail, Grocery, Food Service)*

- o Operates cash register to itemize and total customer's purchases
- o Reviews price sheets to note price changes and sale items
- o Records prices and departments, subtotals taxable items, and totals purchases on cash register
- o Collects cash, check, or charge payment from customer and makes change for cash transactions
- o Stocks shelves and marks prices on items
- o Counts money in cash drawer at beginning and end of work shift
- o Ability to record daily transaction amounts from cash register to balance cash drawer
- o Able to use electronic scanner to record price

• *Experienced Customer Service Representative*

- o Works closely with store management and co-workers to achieve company sales goals
- o Operates cash register accurately and efficiently
- o Responsible for ensuring that cash register area remains clean and well organized at all times
- o Able to deliver excellent customer service, anticipating the expectations of the targeted customer base and fulfilling those needs to encourage customer attraction and retention; Assist customers in locating desired product and advise in selection of merchandise
- o Assist with merchandising, including window displays and accessorizing merchandise
- o Aid in loss prevention efforts by monitoring for counterfeit currency, basic fraud, and engaging in activities to deter theft
- o Maintain a clean, neat and organized environment for customers and employees
- o Perform additional duties as needed

• *Experienced Stock Clerk*

- o Stocks storage areas and displays with new or transferred merchandise
- o Stamps, attaches, or changes price tags on merchandise
- o Responsible for keeping floor stock organized and placed in assigned location
- o Cleans display cases, shelves, and aisles

## ADDITIONAL QUALIFICATIONS

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- Over 5 years of quality work experience and skill development in customer service
- Excellent communication skills; able to assist with group presentations
- Proficient in the use of Microsoft Word, Excel and PowerPoint
- Ability to follow directions and learn in a hands-on environment

## RELATED WORK EXPERIENCE

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Crew Maintenance Worker  
2010-2010

Customer Service Representative  
2007-2008

SF Clean City Coalition

Goodwill Industries

San Francisco, CA

San Francisco, CA

<b>Cashier/Stocker</b> <b>2007-2007</b>	<b>Super Save Market</b>	<b>San Francisco, CA</b>
<b>Cashier</b> <b>2006-2006</b>	<b>Peet's Coffee and Tea</b>	<b>San Francisco, CA</b>
<b>Customer Service/Stocker</b> <b>2006-2007</b>	<b>Guess</b>	<b>San Francisco, CA</b>
<b>Landscaping</b> <b>2005-2006</b>	<b>East Bay Conservation Corp</b>	<b>Oakland, CA</b>

## **EDUCATION**

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Administration of Justice Certificate	City College of San Francisco	San Francisco, CA
Administration of Justice Present / Associates degree	City College of San Francisco	San Francisco, CA
Green Construction/ Solar Installer Certificate	Asian Neighborhood Design	San Francisco, CA
General Education High School Diploma	5 Keys Charter Prep	San Francisco, CA

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Dear Hiring Manager,

I am pleased and excited to know that your company has an open position and I would like to submit my resume for your consideration.

As my attached resume indicates, my experience and primary career objective has been focused in retail customer service. My sales skills include selling merchandise to individuals in a retail setting by utilizing my knowledge of products to be sold. I strive to have exceptional product knowledge so that I am able to meet customer needs. I connect well with people and have the ability to provide courteous and superior quality service to all customers. I have a track record of meeting or exceeding expected sales goals. I also have experience operating a POS cash register in retail, grocery and food service settings.

In addition, I am highly motivated, driven to achieve exceptional results; hard working and possess superior customer service skills. I believe that if given an opportunity to work for you, I will not only prove myself to be an invaluable addition to your organization, but I will surpass any expectations.

I would welcome an opportunity to interview with you or one of your representatives and can be reached via email or at (415)852-8047.

Thank you, in advance, for your time and I look forward to your reply.

Sincerely,

Nitisha Strother

