

STEVEN A KERBER

OBJECTIVE *Seeking an experience-building position to expand my knowledge and insight in the hospitality industry, with an emphasis on front of house service.*

SUMMARY OF QUALIFICATIONS

- **Trained as fine dining server**
- **Extensive experience in retail industry**
- **Extensive experience in customer services Skills**
- **Comprehensive Barista skills, Latte Art**

PROFESSIONAL EXPERIENCE

Global Gourmet Catering (2013-Present)

San Francisco, CA

Fine Dining Server, Concessions Attendant

- several training sessions regarding fine dining table service
- private events throughout the San Francisco Bay Area
- bartender and barback at concert venue
- server and food runner for buffet and stations style events

Nespresso Flagship Café (2012-2013)

90 Grant Ave, San Francisco, CA

Barista, Server

- responsible for retail style mystery shopping script
- prepare espresso-based coffee beverages, latte art
- knowledge of local vendors for seasonal menu
- knowledge of wine, wine and champagne service
- responsible for closing down the bar regularly
- customer service standards at the luxury brand level
- MICROS trained, ServSafe Certified

Starbucks in Target (2011-2012)

Munster, IN

Barista, Cashier

- prepare and serve all coffee beverages
- responsible for closing down bar regularly
- operate POS system, assist customers on Target sales floor prepare

Jiffy Treet Ice Cream (2010-2011)

Bloomington, IN

Delivery Driver, Cashier, Food Prep

- deliver frozen treats and food directly to customer
- prepare food and ice cream related items
- made ice cream
- POS operation

RPS Dining Services (2009)

Bloomington, IN

Server, Food Prep

- cafeteria style serving
- preparing of pizza and other simple orders
- POS operation

EDUCATION

Graduated- Bachelors of Fine Arts

Indiana University, 2011

-3.3 GPA

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