

JOSEPH R. MASSON

11601 Elk Park Trail

Austin, TX 78759

512-300-6968 • joeymasson@hotmail.com

Hardworking, outgoing individual seeking a career oriented position with an exciting and successful business.

• Extensive Customer Service Experience	• Management Responsibilities
• TABC and Food Handler Certified	• Inventory and Liquor Ordering
• High Volume/Happy Hour Bartender	• Able to work unsupervised
• Team oriented professional	• Highly Organized

WORK HISTORY

CARMACK INDUSTRIES (Chugging Monkey/Dizzy Rooster) - Austin, TX
Bartender

2009-Present

Received inventory, increased happy hour sales volume, opening and set up of bar on daily basis.

RICK'S CABARET & STEAKHOUSE - Austin, TX
Bar Manager, Bartender

2007-2008

Ordered all inventory for club on weekly basis. Responsible for hiring, firing, training and scheduling of subordinates. Set and implemented pricing to POS system for all products served in the club. Assembled, organized and priced a detailed list for specialty menus.

CURRA'S LONGBAR & GRILL - Austin, TX
Bar Manager, Bartender, Server

2006-2007

Managed bar operations in areas of staff management, customer relations, vendor relations, finances and inventory.

AUSTIN AMF SHOWPLACE LANES - Austin, TX
Assistant Bar Manager, Bartender

1993-2005

Ordered, stocked and maintained inventory. Also responsible for maintaining low liquor costs and employees daily financial responsibilities. Ensured safe workplace environment per OSHA requirements.

HOBBY AIRPORT HILTON HOTEL - Houston, TX
Bar Manager, Assistant Bar Manager, Bartender

1990-1993

Recruited, hired and trained new employees. Prepared, processed and tracked employee paperwork in conjunction with Human Resource Department. Successfully reduced operating costs by 4%. Cross-trained in both banquet and front desk departments. Organized and coordinated several "theme nights" increasing revenue during off peak months.

REFERENCES

1. Brian Green, Officer - Austin Police Department
brigreen@spc.global.net 512-299-6041
2. Linda Foote, Inventory Control Manager, Seton Northwest Hospital
LPFoote@Seton.org 512-422-0643
3. Brian Suarez, Senior Technical Analyst, Dell Computers
Cube1482@austin.rr.com 512-740-4619