

# Laura Valencia

## **Experience**

**Floater, Togo's Baskin & Robbins, East Palo Alto Ca 2003-2013**

## **Skills**

As an employee for many years, I have grown to learn about customer service. It is important for us to know the proper way to give the customer the best service possibly. I also became in charge of handling the money whether it be from working on the cash register. to even taking the responsibility to take trips to the bank. From preparing the sandwiches, serving ice cream to even answering to catering orders. This company has taught me so many things that I know I can apply to this job, as well. The main important thing is knowing how to work with others and to develop great work ethic. I am the kind of person who tries to go above and beyond, to learn as much as possible. Being late is never an option for me, as I think being on time shows great responsibility.

## **Referrals**

Alvaro Sanchez (650) 521-7944

Carlos Granados (408) 887-0211

Trinidad Arellano (650) 518-1151