

Rosie Lopez

**7915 shay dr
Oakland CA 94605
(925) 464-0150**

Customer Service

EXPERIENCE

01-2012 04-2013

San Ramon, CA

Dennys

Server

Assist guess bust tables clean and cashier

05-2010 to 02-2012

Fremont CA

Red lobster

Server

Education

SKILLS

<u>Skill Name</u>	<u>Skill Level</u>	<u>Last Used/Experience</u>
Customer Service	Expert	Currently used/6 years
Call Center Service Operations	Expert	Currently used/6 years
Complaint Handling/Dispute Resolution	Expert	Currently used/6 years
Processing	Expert	Currently used/6 years
Data Entry/Records Management	Expert	Currently used/6 years