

Sarah DeGroot

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Professional Summary

I have worked in professional customer service setting for twelve years; bar attendant, cocktail server, sales, key holder and assistant manager. I'm honest, smart, reliable, quick to learn, knowledgeable, and TIPS certified. Currently pursuing my career in Script Supervising. Willing to start at the bottom as a Production Assistant. I've worked on two films.

Experience

June 2013 – October 2013

JW Marriott Desert Springs Resort and Spa

Pool Cocktail Server

Greeting guests in a friendly professional manner. Taking and receiving orders, promptly.
Knowledgeable of the menus and their ingredients. Making suggestions and alerting of allergies.
Handling cash upwards of a thousand dollars in a shift.
Making sure that the guest is happy and safe while staying with us.

May 2012 – October 2013

JW Marriott Desert Springs Resort and Spa

Bar Attendant

Greeting guests, and anticipating their needs through thought and observation.
Hand crafting cocktails. Even while working in a fast paced environment.
Hand polishing glassware, mixing bloody mary mix from scratch and hand squeezing lemon and lime juice daily.

May 2010 – October 2013

All Star Professional DJs

Owner/DJ/Emcee

Setting up equipment after discussing placement with the host/coordinator.
Playing exactly what the customer wants to hear; bride, birthday girl/boy, party host.
Ensuring the remainder of the amount paid is delivered to the boss at the end of every night.

January 2010 - June 2010

Barkworks Pups & Stuff

Sales Associate/Key Holder/Kennels

Opening and closing the store; register & gate
Maintaining healthy & happy puppies; kennel cleaning, food, water, exercise & interaction.

January 2007 - July 2010

Buon Giorno Coffee

Store Manager/Barista

Opening & closing the store; registers & patio.
Scheduling baristas, ordering items when low, keeping up on expiration dates.
Serving customers perfectly made espresso drinks, fresh Panini's, crepes, & Italian pastries.

Education

Canyon Springs High School

Sept 2000 – June 2004

Graduated with a 3.5 GPA

The Art Institute of Los Angeles

Aug 2009 – Jan 2010

Went for a Bachelors in Digital Video Film Production