

# Thomas Gruesen

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Dependable, friendly, confident and experienced in high standard food service and bartending – dedicated in achieving the highest quality of customer service understanding the importance of bringing clients back time and again. A self-starter that possesses great skill, enthusiasm, care and leadership ability. Detail-oriented and self-motivated, with a strong sense of work ethic.

## CORE COMPETENCIES

- Multitasking
- Team oriented worker
- Excellent Customer Service
- Organizational Skills

## PROFESSIONAL EXPERIENCE

**Private Residence      North Shore Lake Tahoe      Incline Village, NV      June – Sept 2010  
thru 2013**

### **Seasonal Food Server**

- Greet guest and respond to request in a friendly and courteous manner. Responsible for setting up tables to include linen, service ware, glassware and centerpieces. Served breakfast, lunch and dinner to the homeowner and guest (up to 40 people), Served dinner parties (up to 150 people), Served/Bartended receptions (up to 400 people), Plated and/or prepped food when required by the Chef, Promptly remove dishes as guest complete each course and/or meal at the end of the meal. Set-up patio area for service to include maintaining the fireplace and outdoor heaters. Bartended as needed. Maintained confidentiality with VIP guest. Clean all work areas at the end of each service.

**Peppermill Resort Casino, Reno, Nevada**

**October 2007 – October 2008**

### ***Banquet Captain***

- Assists with the planning, organizing and execution of all banquet functions. Oversee set-up and clean-up of food service for all banquet functions. Supervises Food and Beverage service to ensure consistency throughout the banquet. Greets clients in charge and respond to requests. Processes banquet check for payment.

**Reno Hilton Resort Casino, Reno, Nevada**

**November 2001 – May 2005**

### ***Assistant Banquet Manager - 2004***

- Assists manager in oversight of the activities of the banquet department. Assists manager in