

# **Kevin McClain**

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## **Education**

**Adams Learning Academy** – Los Angeles, CA  
High School Diploma, June 2000

**Los Angeles Trade Technical College, Los Angeles** – Los Angeles, CA  
Business Management Fall 2001-2002

## **Work Experience**

**Home Town Buffet**, 22500 Towne Circle, Moreno Valley, CA; (951)653-9553; July 2011 – February 2012

- Dishwasher/Busser.
- **Carl's Jr**, 5212 Clark Ave, Lakewood, CA; (562-529-2012); June 2009- October 2010
- Cashier; stock room checks, cleaning store and stockrooms.

**Priorities Staffing**, 4820 Eastern Ave Commerce CA; (323-721-1000); April 2008 – September 2009

- General Labor Load and Unload Trucks, Operate Pallet Jacks

## **Achievements**

### **Customer Service**

- Consistently received positive feedback from guests and created repeat business by developing long-term relationships with customers.
- Handled guest complaints, maintaining a positive dining experience for all
- Consistently generated additional revenue through skilled sales techniques.

## **Activities**

- Volunteering for the Los Angeles County Low income Housing Properties; November 2012 - Present

## **Areas of Expertise**

- Strong Organizational Skills
- Creative Problem Solver
- Developed Listening Skills
- Excellent Communication Skills
- Fast Learner with a wide Range of practical Skills

**References: Available Upon Request**