

BRENTBEARHARDING

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SUMMARY OF QUALIFICATIONS

Over 3 years of experience in a fast-paced, high volume restaurant and bar industry. Consistently increased sales and guest count. Acquired TIPS Certification, Food Handlers Card, Training for Intervention Alcoholic Beverage Commission Seller/Server Certification, and ServSafe certified.

EXPERIENCE

BARTENDER/SERVER, VIVO ROOFTOP LOUNGE AT THE DOUBLETREE BY HILTON DOHENY BEACH, DANA POINT, CA- 2010-2013

- ~ Bar tended large events such as Doheny Days, The Blues Festival and twice annually the Orange County Swingers Association with of up to 800 people. .
- ~ Prepared and served mixed drinks, beer, wine, and a full menu to patrons of 200 person capacity bar.
- ~ Maintained a high level of customer satisfaction through attention to detail and anticipating guests needs.
- ~ Performed inventory of all liquor, beer/wine.
- ~ Received food and beverage orders, advised on daily Happy Hour, and delivered food and drinks while ensuring customer satisfaction by monitoring needs and filling special requests.
- ~ Mixed ingredients, such as liquor, soda, water, sugar, and bitters, to prepare cocktails and other drinks.

ASSISTANT FRONT COUNTER MANAGER, DICKS SPORTING GOODS, LADERA RANCH, CA- 2008-2010

- ~ Maintained schedules, conducting training sessions.
- ~ Accountable for stores' overall look and driving store sales in addition to managing in-store visual merchandising. ~ Counted cash; and reconciled charge sales and cash receipts with total sales to verify accuracy of transactions.
- ~ Balanced cash drawer daily. Observed checking, billing, and cashiering activities.
- ~ Skillfully resolved all customer service issues to mutual satisfaction.
- ~ Provided exceptional customer service and support.

CASHIER, SPORTING GOODS, LADERA RANCH, CA – 2006-2008

- ~ Operated POS cash register for sporting goods company, working on weekends and during school breaks.
- ~ Handled money and Provided accurate, timely and efficient service.

TAKE OUT, WOODRANCH BBQ & GRILL, RANCHO SANTA MARGHERITA, CA – 2005-2006

- ~ Cleaned and maintained work areas, equipment, and utensils. Requisitioned, stored, and distributed food supplies, equipment, and utensils.
- ~ Took, put together, and presented the orders to the guests.
- ~ Ensured customer satisfaction by monitoring needs and filling special requests

EDUCATION

2000-2004, Tesoro High School, 1 Tesoro Creek Rd, Las Flores, Ca 92688- Diploma

2005-2008, Saddleback College, 28000 Marguerite Parkway, Mission Viejo, Ca 92692- Associates Degree

5 Reasons You Should Hire Me

1. PASSION FOR THE BUSINESS

I love bar tending because it is a reflection of you in the drinks you make, but most of all I love people.

2. LONG-TERM POTENTIAL

I have a strong record of staying at jobs for a long time, because I am loyal.

3. ABILITY TO WORK WELL WITH OTHERS

I get along with my coworkers great and many of them have become and still are some of my really close friends.

4. ABILITY TO MAKE MONEY

I have great sales because I am genuine when I talk to the guest and they can really see that you care, enjoy, and most importantly are knowledgeable about what you are talking about.

5. GREAT ATTENTION TO DETAIL

I have always been very detail oriented. I believe that the small things truly make the difference in the guests experience and ultimately those are the details the guest walks away remembering