

ESTHER SOLIS

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QUALIFICATION PROFILE

Highly interested in the food industry with a challenging company that offers me the possibility of professional growth and career advancement opportunities.

HIGHLIGHT OF QUALIFICATIONS

- Basic Computer Skills
 - Typing Skills: 60 WPM
 - Problem Solving Skills
 - Bilingual: English and Spanish
 - Management Experience
 - Excellent Communication Skills
 - Leadership and Team Player Skills
 - Customer Service Experience
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WORK EXPERIENCE

Samovar Tea Lounge, San Francisco **Waitress / Manager** **2006 to 2011**

- Managed with integrity, honesty and knowledge
- Followed all health, safety and sanitation guidelines.
- Interviewed, hired, trained and scheduled staff
- Provided inventory and daily banking control
- Meet with vendors to make orders for food and restaurant supplies
- Promoted customer satisfaction through personal interaction
- Assisted kitchen staff with food preparation when was needed

Marie Callendars, Daly City **Waitress** **2005 to 2008**

- Delivered fast and prompt service
- Answered multiple phone lines
- Provided inventory and banking control
- Assisting people with orders and providing an excellent service
- Worked all shifts and in charged of large group events and catering operations
- Make a constant effort to become familiar with regular customers and how to meet their needs

Gladdagh coffee, San Francisco **Barista / Assistant manager** **2002 to 2006**

- Greeting clients with a smile while taking orders
- Prepare beverage and food and ensured quality freshness standards are met
- Responsible to ordered supplies, coffee inventory, pastries and bagels
- Anticipated customer and store needs by constantly evaluating the work environment.
- Performed cash handling and cash register functions in an accurate and consistent manner.